

- ✓ This is Kamezawa. Thank you very much for taking time out of your busy schedules to attend the MUFG IR presentation meeting today. We are holding this meeting virtually again this time.
- ✓ Please look at the IR presentation material.
- ✓ Please turn to page 4.

### Disclaimer

This document contains forward-looking statements in regard to forecasts, targets and plans of Mitsubishi UFJ Financial Group, Inc. ("MUFG") and its group companies (collectively, "the group"). These forward-looking statements are based on information currently available to the group and are stated here on the basis of the outlook at the time that this document was produced. In addition, in producing these statements certain assumptions (premises) have been utilized. These statements and assumptions (premises) are subjective and may prove to be incorrect and may not be realized in the future. Underlying such circumstances are a large number of risks and uncertainties. Please see other disclosure and public filings made or will be made by MUFG and the other companies comprising the group, including the latest kessantanshin, financial reports, Japanese securities reports, Integrated reports and annual reports, for additional information regarding such risks and uncertainties. The group has no obligation or intent to update any forward-looking statements contained in this document. In addition, information on companies and other entities outside the group that is recorded in this document has been obtained from publicly available information and other sources. The accuracy and appropriateness of that information has not been verified by the group and cannot be guaranteed. The financial information used in this document was prepared in accordance with Japanese GAAP (which includes Japanese managerial accounting standards), unless otherwise stated. Japanese GAAP and U.S. GAAP, differ in certain important respects. You should consult your own professional advisers for a more complete understanding of the differences between U.S. GAAP and Japanese GAAP and the generally accepted accounting principles of other jurisdictions and how those differences might affect the financial information contained in this document. This document is being released by MUFG outside of the United States and is not targeted at persons located in the United States.

#### Definitions of figures used in this document

Consolidated : Mitsubishi UFJ Financial Group (consolidated)

Non-consolidated : Simple sum of MUFG Bank (non-consolidated) and Mitsubishi UFJ Trust & Banking Corporation (non-consolidated)

the Bank (consolidated): MUFG Bank (consolidated)

MUFG: Mitsubishi UFJ Financial Group Bank Danamon (BDI): Bank Danamon Indonesia the Bank (BK): MUFG Bank FSI: First Sentier Investors

the Trust Bank (TB): Mitsubishi UFJ Trust & Banking Corporation
the Securities HD (SCHD): Mitsubishi UFJ Securities Holdings

Mitsubishi UFJ Trust & Banking Corporation
Trust & Banking Corporation
DS: Digital Service
Retail & Commercial Banking

MUMSS: Mitsubishi UFJ Morgan Stanley Securities
MSMS: Morgan Stanley MUFG Securities
NICOS: Mitsubishi UFJ NICOS

Mitsubishi UFJ NIC

NICOS: Mitsubishi UFJ NICOS GCB: Global Commercial Banking
MUAH: MUFG Americas Holdings Corporation AM/IS: Asset Management & Investor Services
KS: Bank of Ayudhya (Krungsri, KS)



## Key message

### FY20 result and FY21 target

■ FY20 result: ¥777bn in net profits\*1, surpassing revised target announced in Nov 2020 by ¥177bn

■ FY21 target: **¥850bn** in net profits (up by¥73bn compared to FY20 result)

#### New medium-term business plan

Our vision is to "Be the premier business partner that pioneers future through the

power of finance and digital services". Position "Corporate transformation", "Strategy for ■ Basic policy:

growth" and "Structural reforms" as the three key strategies to achieve our goal in three years

■ Financial target: ROE 7.5%. Aim to become a financial group which can earn ¥1tn of annual net profits constantly

### **ESG**

Engage in value creation employing an integrated approach in which the execution of management ■ Sustainability:

strategies goes in tandem with the pursuit of solutions for environmental and social issues

Announced "MUFG Carbon Neutrality Declaration" aiming to achieve net zero GHG\*2 emission ■ Climate change:

### Capital policy

■ Progressive FY21 DPS forecast is **¥27**, **up by ¥2** compared to FY20

dividend:

CET1 ratio\*3 will be managed to fall within a target range of **9.5%-10.0%**. ■ Capital

Align our approach to capital management with our capital level management:

MUFG 3

### Main initiatives to adapt to the period of living with COVID-19

- Fulfill our responsibilities as a financial infrastructure, while adapting to changes in society

### Maintain financial function

- Continue finance support
  - No. of consultations : Approx. 26,000\*1
  - No. / amount of newly booked loans:
     Approx. 20,000 / Approx. ¥5.3tn\*2
- Maintain stable branch operation
  - · Continue operations at branches and ATMs
  - Introduce appointment service at branch

### Respond to behavioral changes

- Increase in the use of non face-to-face channels
  - No. of IB\*3 users\*4: +Approx. 20% YoY
  - No. of application received via app\*5:
     +Approx. 84% YoY

### Promote flexible working practices

- Develop infrastructure for supporting flexible working styles
  - Maintaining the ratio of headquarters employees who work from home at more than 50%
  - Expand satellite offices: from 7\*6 to 33
  - Distribute laptop PCs, introduce smartphone for extension line
  - · Eliminate seal for internal operation

### Promote initiatives to address social issues

- Support medical institutions and R&D
  - Established MUFG Medical Fund: ¥10bn
  - Support Japan Red Cross Society etc.: ¥1.5bn
- Support next-generation
  - Support children and students who are expected to become future leaders but currently underprivileged in terms of lower part-time income or reduced learning opportunities due to the cancellation of international exchange programs

\*1 Number of new loans and amendments for large, medium & small corporates from Mar 10, 2020 to Apr 30, 2021. Based on the reports from the Bank's domestic branches and online application \*2. Event counts/amounts conducted between Mar 10, 2020 and Apr 30, 2021 (includes commitment line limits). Based on the reports from the Bank's domestic branches \*3 Mitsubishi UFJ DIRECT: Internet banking for individual customers \*4 Users who log-in IB at least once in 6 months out of all active accounts, excl. accounts used for direct debit only \*5 App of various banking services \*6 As of Jul 2020

- ✓ This shows our main initiatives while we live with COVID-19. We will continue fulfilling our responsibilities as a financial infrastructure.
- ✓ Please turn to page 7.

# **Contents**

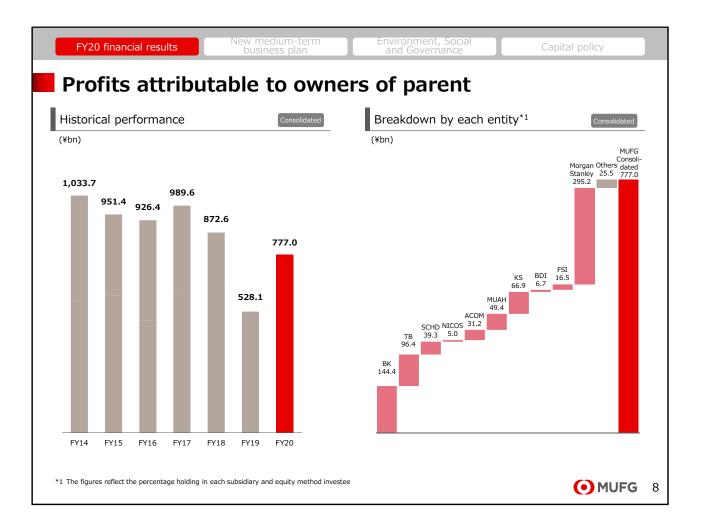
FY20 financial results	6
New medium-term business plan (MTBP)	24
Environment, Social and Governance	56
Capital policy	63
Appendix	70

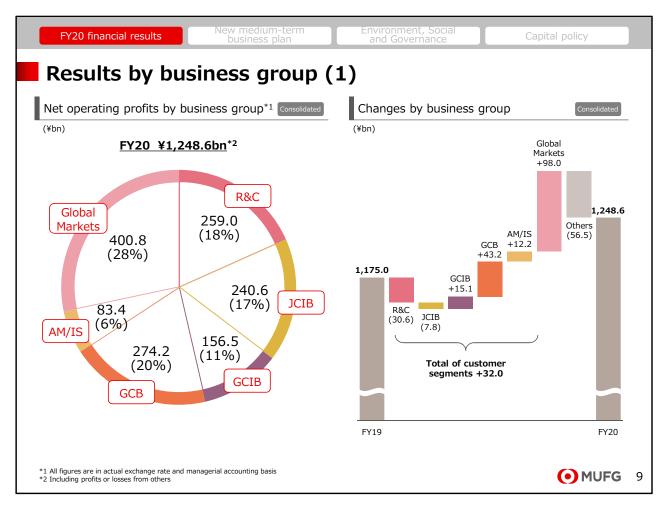


FY20 financial results		
		6

FY20 financial results	New medi busines		Environment, Social and Governance		Сар	Capital policy		
FY20 financial results  – ¥777.0bn in net profit*1, surpassing revised target announced in Nov 2020, by ¥177.0bn								
Consolidated (¥bn)	FY19 Results	Revised targets	FY20 Results	YoY	Changes from revised targets	Estimated impact of COVID-19*2		
1 <b>Gross profits</b> before credit cost for trust accounts	3,986.3	_	3,997.9	11.6	_	_		
2 <b>G&amp;A expenses</b>	2,801.8	_	2,749.4	(52.3)	_	_		
Net operating profits  before credit costs for trust accounts and provision for general allowance for credit losses	1,184.4	1,150.0	1,248.4	63.9	98.4	(100.0)		
4 Total credit costs	(222.9)	(500.0)	(515.5)	(292.5)	(15.5)	(250.0)		
5 Ordinary profits	1,235.7	920.0	1,053.6	(182.1)	133.6	(430.0)		
Profits attributable to owners of parent	528.1	600.0	777.0	248.8	177.0	(300.0)		
*1 Profits attributable to owners of parent *2 The above figures illustrate some of the major item that we expect to effect profit as a result of the COVID-19 pandemic. Including the impact of measures to deal with environmental changes caused by COVID-19. Profits attributable to owners of parent is calculated by using approximate tax rate of 30%  ONLY TOWNERS AND						MUFG		

- ✓ This shows our FY20 financial results.
- ✓ Line 1: Gross profits increased by 11.6 billion yen to 3,997.9 billion yen thanks to yen and foreign currencies loan margin improvement, higher revenue from securities business, including overseas DCM, and from the consolidation of Bank Danamon and FSI, despite negative impact on profit from interest rate decline due to the spread of COVID-19.
- ✓ Line 2: G&A expenses decreased for the first time in nine years since 2011 by 52.3 billion yen year on year thanks to expense reduction in Japan and abroad, despite an increase from the consolidation of the two companies mentioned earlier.
- ✓ As a result, Line 3, net operating profits increased for two consecutive years and reached 1,248.4 billion yen, up 63.9 billion yen year on year.
- ✓ Line 6: Profits attributable to owners of parent was 777 billion yen, up 248.8 billion yen, thanks to the absence of extraordinary loss associated with one-time amortization of goodwill recorded the previous year, despite an increase in credit risk and higher credit cost following the introduction of CECL to three partner banks in the US and Asia.
- ✓ We exceeded our revised interim target of 600 billion yen by 177 billion yen.
- ✓ Please turn to page 9.





- ✓ This shows net operating profits by business group.
- ✓ As shown in the step chart on the right, profits declined in R&C and JCIB due to COVID-19 and the interest rate decline in the US, but thanks to the increase in other business groups, customer segments profit increased by 32 billion yen year on year.
- ✓ Please turn to page 11.

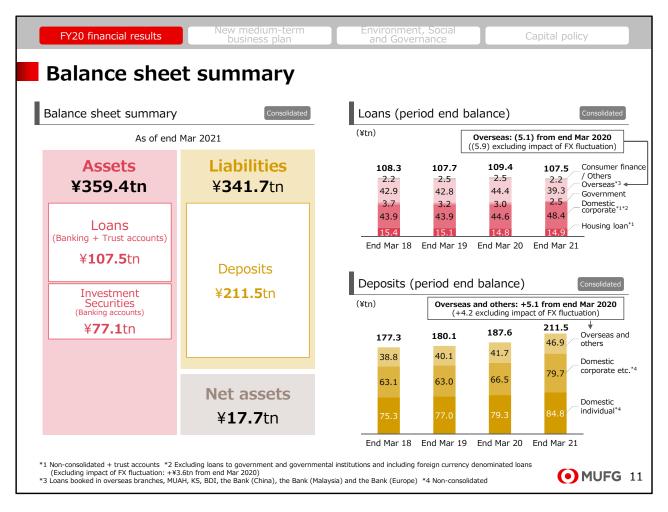
# Results by business group (2)

	Net operating profits (¥bn)			Expense ratio		ROE*1	
Consolidated Business group	FY19	FY20	Changes	FY19	FY20	FY19	FY20
Retail & Commercial R&C	289.6	259.0	(30.6)	81%	81%	10%*² [10%]	5% [5%]
Japanese Corporate & Investment Banking	248.3	240.6	(7.8)	57%	57%	14% [14%]	8% [8%]
Global Corporate & Investment Banking	141.4	156.5	15.1	65%	63%	9% [9%]	5% [5%]
Global Commercial Banking GCB	231.1	274.2	43.2	71%	65%	(17%)* <sup>3</sup> [(13%)]	1% [2%]
Asset Management & Investor Services AM/IS	71.3	83.4	12.2	71%	72%	19% [23%]	24%* <sup>4</sup> [29%]
Global Markets Global Markets	302.8	400.8	98.0	44%	37%	5% [5%]	5% [5%]

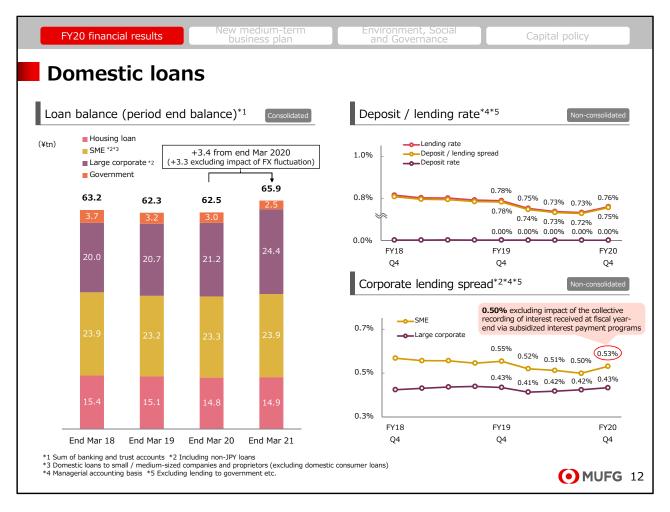
<sup>\*1</sup> Calculated based on Risk Assets (R&C, JCIB, GCIB and GCB) or economic capital (AM/IS and Global Markets) (Managerial accounting basis. Net profit basis. Calculated excluding non-JPY mid- to long-term funding costs) Figures in brackets exclude the impacts of investment related accounting factors (amortization of goodwill, etc.) \*2 ROE excluding the impact of one-time tax effects is 6% \*3 ROE excluding the impact of one-time amortization of goodwill and impairment loss is 5% \*4 ROE excluding the impact of profits on sales of AMP Capital shares is 21%



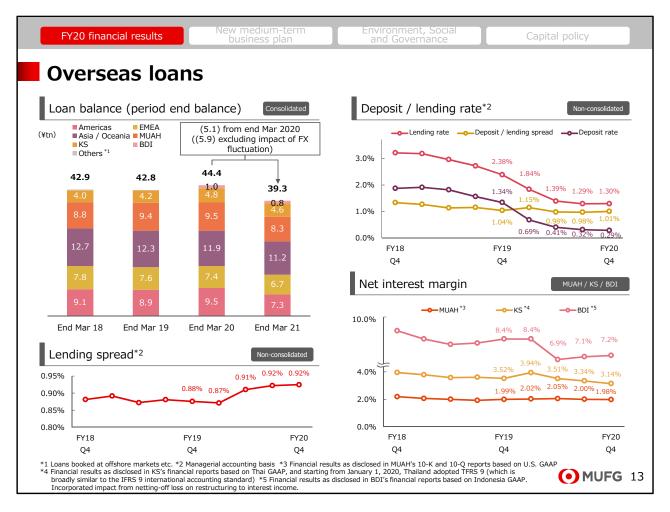
Capital policy



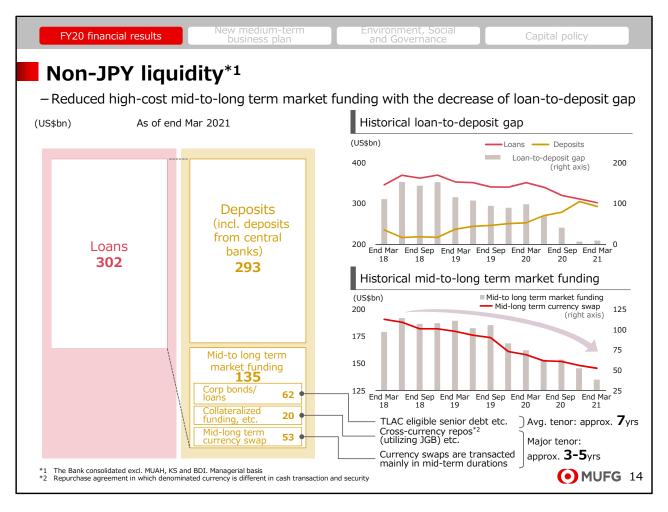
- ✓ This page is about our balance sheet summary.
- ✓ As shown in the red bar graphs on the upper right, domestic corporate loan balance increased by approximately 4 trillion yen, but overseas loan decreased by around 5 trillion yen; therefore, loan balance declined by 1.9 trillion yen from the end of March 2020.
- ✓ On the other hand, deposit balance shown in yellow bar graphs on the lower right, domestic corporate, domestic individual, and overseas all increased significantly, resulting in a 24 trillion yen increase from the end of March 2020.
- ✓ Please turn to page 12.



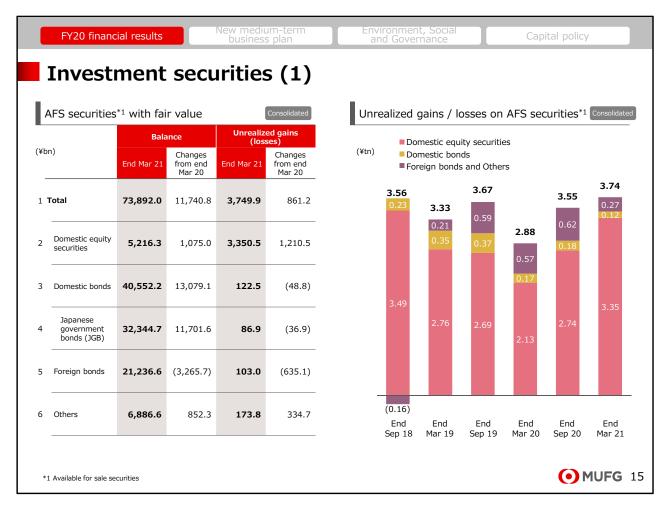
- ✓ This page is about domestic loans.
- ✓ The deposit lending spread in the yellow line graph on the upper right expanded, and the lending spread on the lower right is improving.
- ✓ Please turn to page 13.



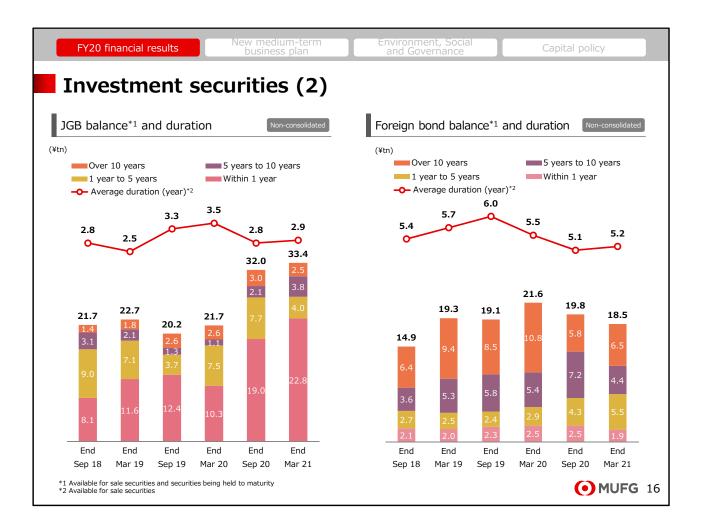
- ✓ This page is about our overseas loans.
- ✓ The deposit lending spread in the Bank and the Trust Bank in the yellow line graph on the upper right expanded due to the decline in deposit rate. The lending spread is on the up-trend as shown on the lower-left graph.
- ✓ Please turn to page 14.

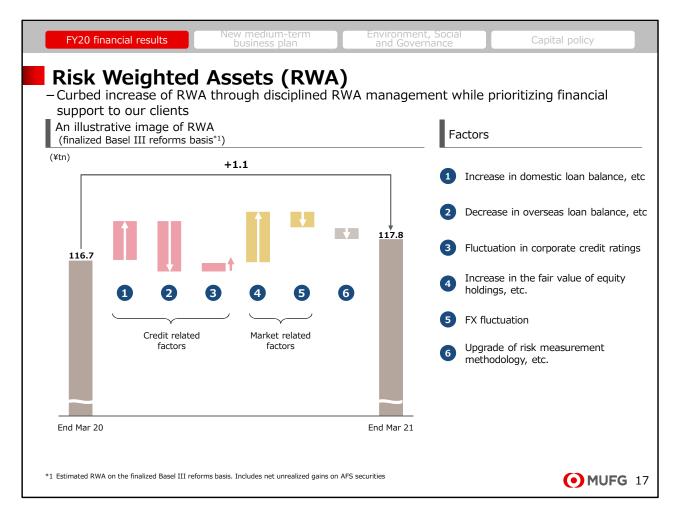


- ✓ This page is about our non-Japanese yen liquidity.
- ✓ As shown by the gray bar graphs on the upper right, the loan-to-deposit gap shrunk significantly. As a result, as shown on the lower-right graph, mid- to long-term market funding, including yen swap, decreased dramatically and foreign currency funding cost dropped significantly, which contributed to the increase in foreign currency NII.
- ✓ Please turn to page 15.

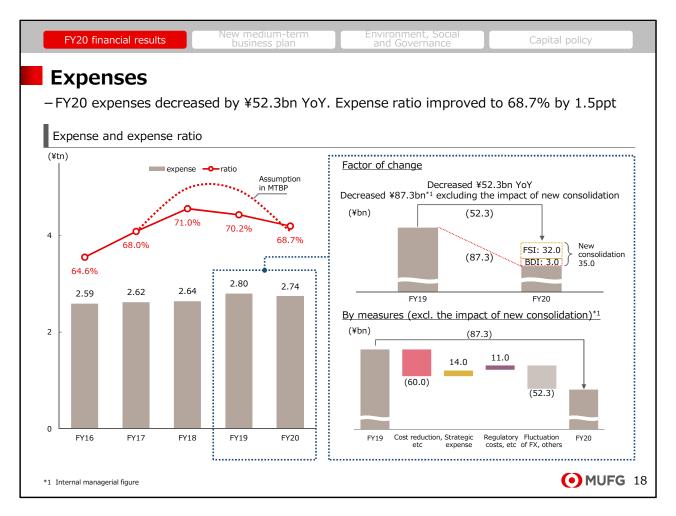


- ✓ This page is about our investment securities.
- ✓ Please look at the table on the left. Unrealized gains and losses decreased in both JGB and foreign bonds, but bonds in total is maintained at over 200 billion yen. As a result of flexible position management capturing market changes, unrealized gain losses in equity and interest rate hedge included in Others in line 6 improved significantly.
- ✓ Please turn to page 17.

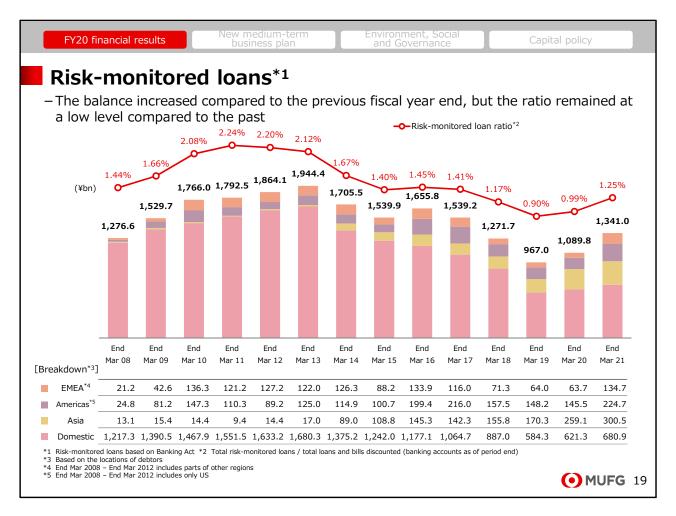




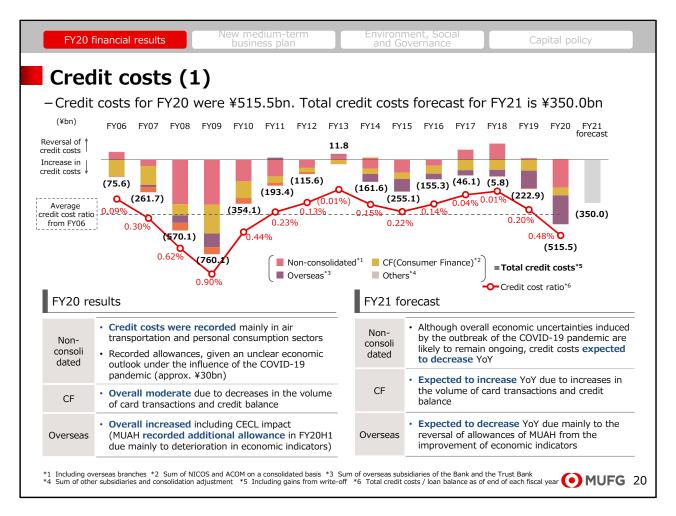
- ✓ This page is about our risk-weighted assets.
- ✓ As shown in the step chart, we provided financial support to our clients, mainly centering on domestic lending but were able to control the increase by maintaining our disciplined risk asset management.
- ✓ Please turn to page 18.



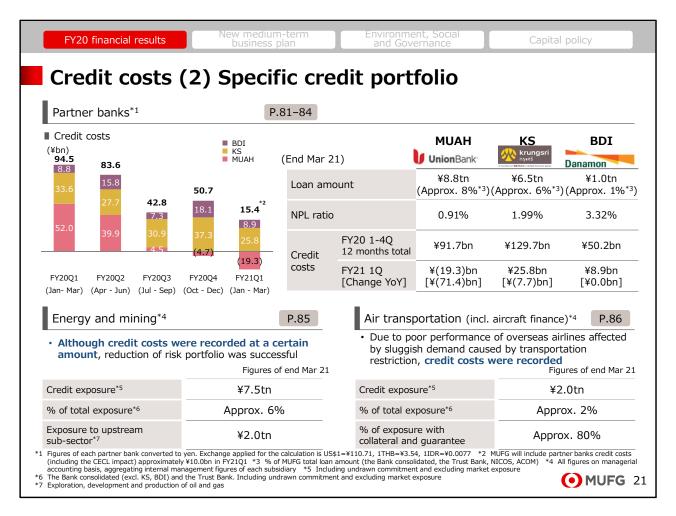
- ✓ This page is about our expenses.
- ✓ As shown by the red line graph on the left, the expense ratio was 68.7 percent, improved 1.5 percentage points year on year. The right side shows the amount of expense. We strived to reduce our expenses in Japan and abroad by 52.3 billion yen year on year and by 87.3 billion yen, excluding the impact of the new consolidation of Bank Danamon and FSI.
- ✓ Please turn to page 19.



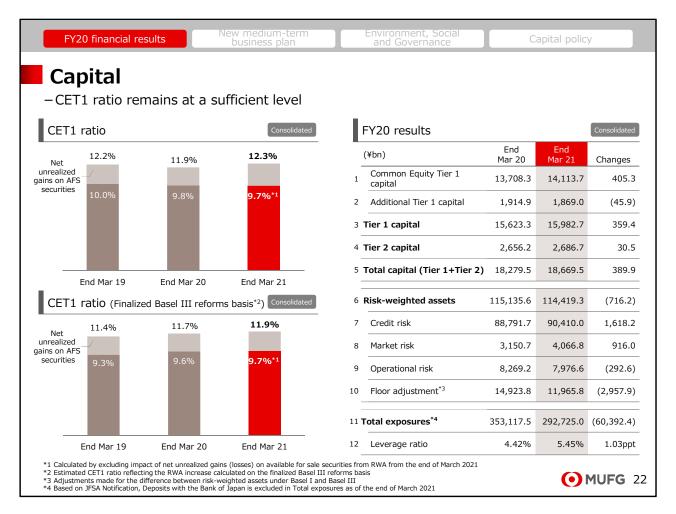
- ✓ This page is about our risk-monitored loan balance.
- ✓ As shown by the bar graphs, it increased from the end of the previous fiscal year, but the risk-monitored loan ratio shown in the red line graph is trending at a low level compared with the past.
- ✓ Please turn to page 20.



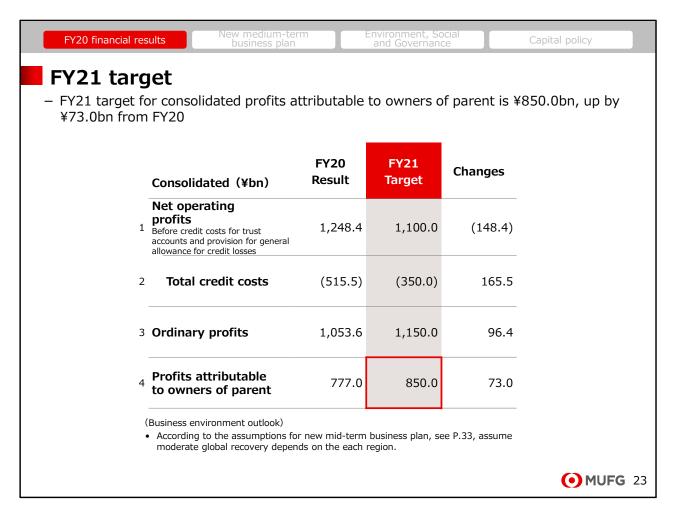
- ✓ This page is about our credit costs.
- ✓ Credit costs for FY20 were 515.5 billion yen. As shown in the lower left, it increased significantly in the Bank and the Trust Bank due to credit costs recorded mainly in air transportation and personal consumption sectors and additional allowance with CECL impact recorded Overseas.
- ✓ In FY21, we expect credit costs of 350 billion yen due to a decrease in the Bank and the Trust Bank and overseas partner banks.
- ✓ Please turn to page 21.



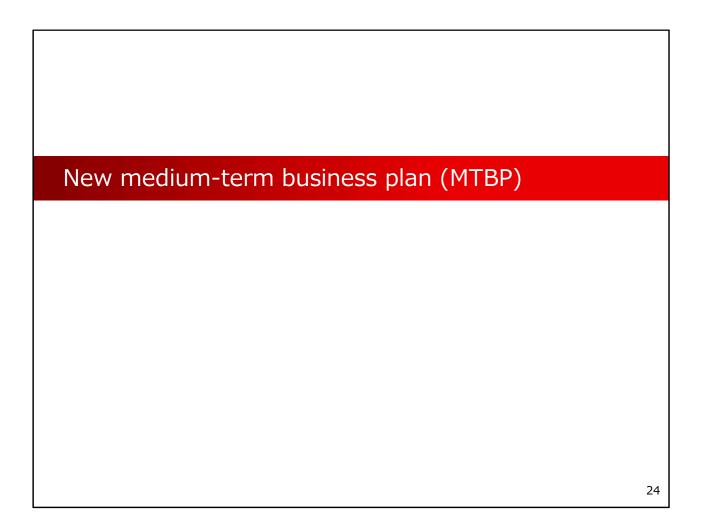
- ✓ This page is about our specific credit portfolio.
- ✓ Upper left, partner banks' credit costs are declining. Lower right, a certain amount of credit costs were recorded in the air transportation sector due to poor performance of overseas airlines. We will remain cautious as the airline industries' outlook is unforeseeable.
- ✓ Please turn to page 22.

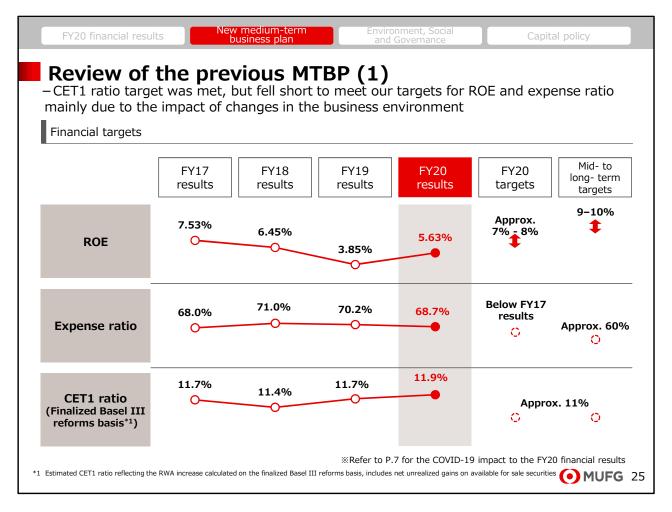


- This page is about our capital status. As you can see, it remains at a sufficient level.
- ✓ Please turn to page 23.

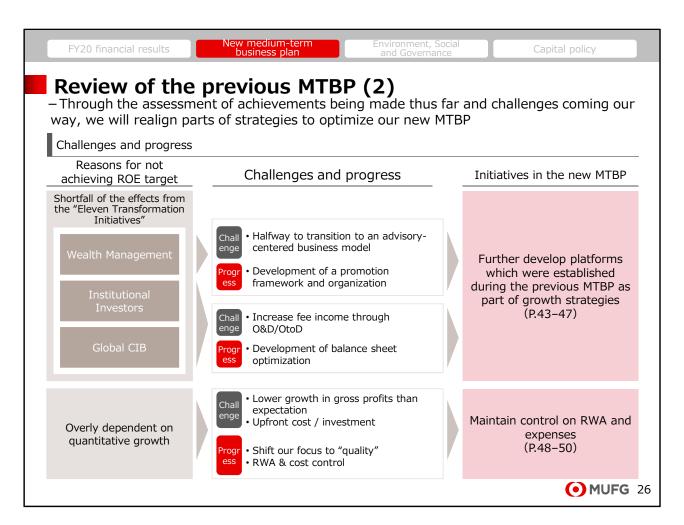


- ✓ This page is our FY21 target.
- ✓ The environment remains difficult with a low interest rate and COVID-19 impact globally, but we will target 850 billion yen, factoring in the decline in credit costs thanks to the improvement in the macroeconomy of the industrialized countries. A 270-million dollar loss in our securities overseas subsidiary, which may have raised your concerns, will be included in the FY21 results of MUFG.
- $\checkmark$  Please turn to page 25.

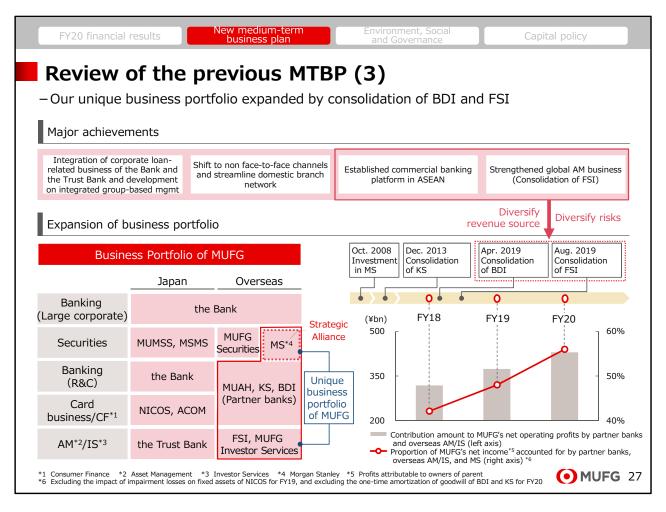




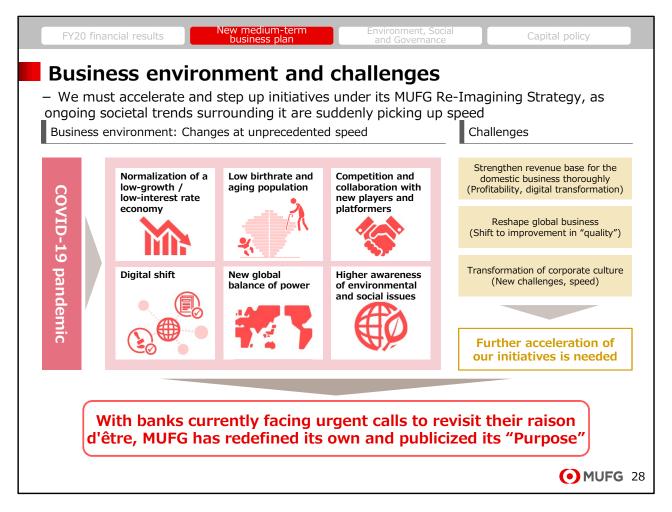
- ✓ Next, let me explain our new medium-term business plan, or MTBP.
- ✓ This page is a review of the financial targets in the previous MTBP.
- ✓ Due to COVID-19, we unfortunately missed the target with ROE of 5.63 percent and an expense ratio of 68.7 percent.
- ✓ Please turn to page 26.



- ✓ Of the "Eleven Transformation Initiatives," the three measures shown on the left will be re-strategized and promoted as our growth strategy in the new MTBP.
- ✓ Please turn to page 27.



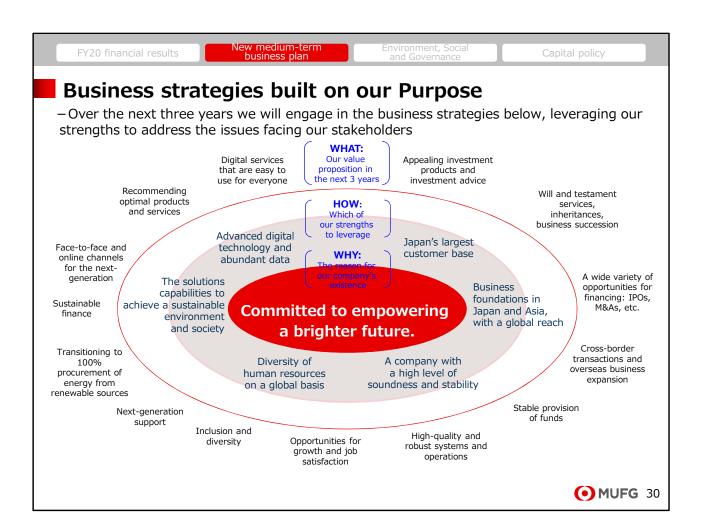
- ✓ This page is about our major achievements in the previous MTBP.
- ✓ As shown on the upper right, we established our commercial banking platform in ASEAN with the consolidation of Bank Danamon and strengthened our global asset management business through the consolidation of FSI, which resulted in the expansion of MUFG's unique business portfolio that other megabanks do not have as shown on the lower left, and diversified revenue source.
- ✓ Please turn to page 28.

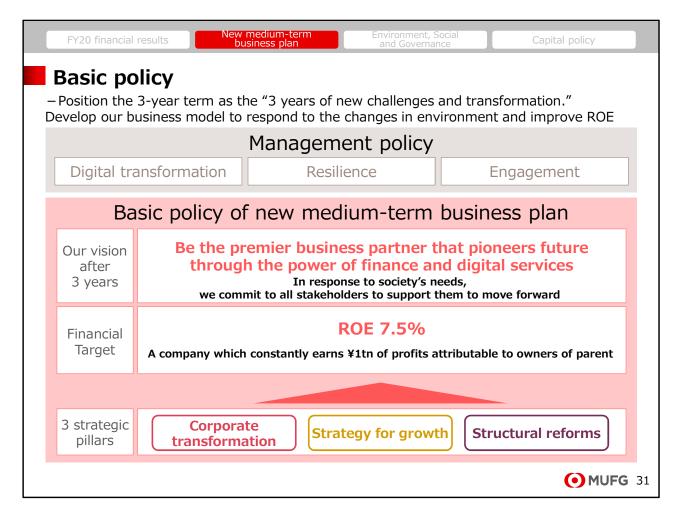


- ✓ This page is about our business environment and challenges.
- ✓ The business environment surrounding us is changing dramatically at an unprecedented speed. Our challenges are indicated on the right side. In other words, it means that we have not been able to fully leverage our strength, namely, our Group's consolidated power, customer base, global network, and our management resources, including talents.
- ✓ We recognize the need to accelerate the MUFG Re-imagining Strategy that had been pursued from the previous MTBP and further enhance it.
- ✓ Please turn to page 29.

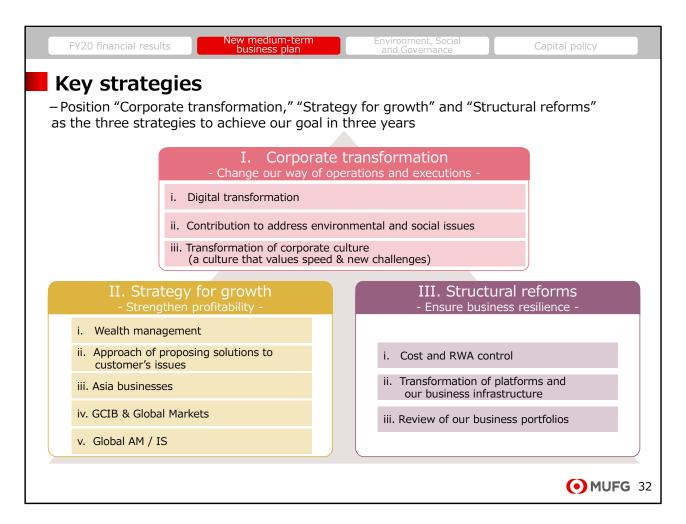


- ✓ Based on such environmental awareness, we asked ourselves what MUFG's raison d'etre is in the first place and established MUFG Way by setting our purpose "Committed to empowering a brighter future." as the core message. How we want to empower our stakeholders in the next three years is compiled in our new MTBP.
- ✓ Please turn to page 31.

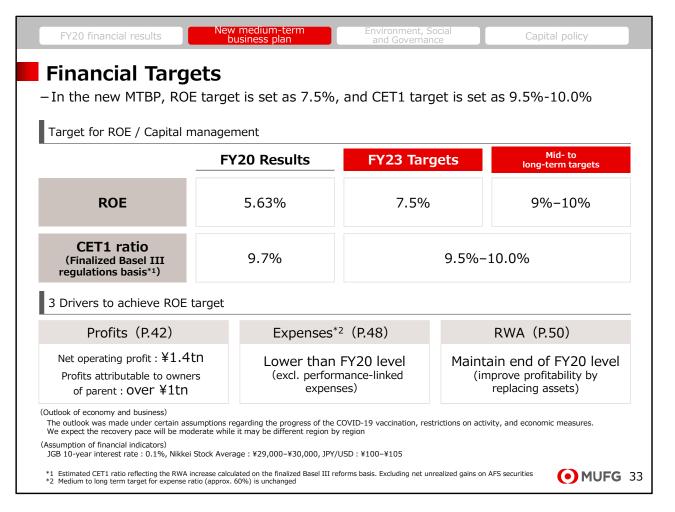




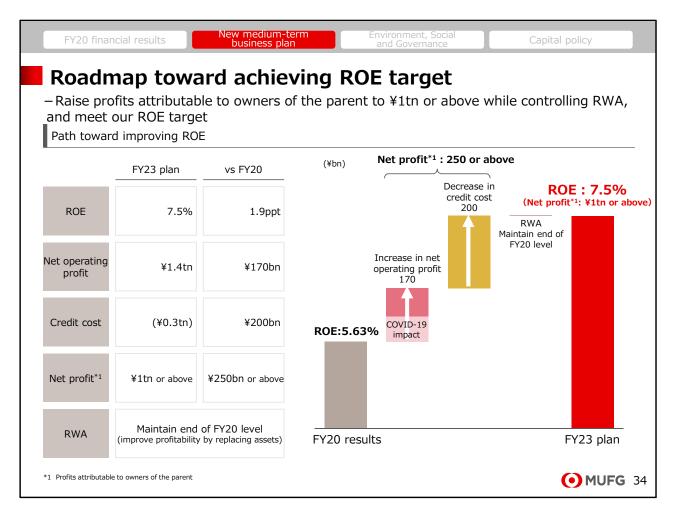
- ✓ This page is about the basic policy of the new MTBP.
- ✓ This new MTBP positions the three-year term as the three years of new challenges and transformation in order for us to accurately analyze and understand the societal changes and achieve a quantum leap going forward. We will develop a business model in accordance with the environmental changes and aim to become the premier business partner that pioneers a future through the power of finance and digital services in three years' time.
- ✓ Please turn to page 32.



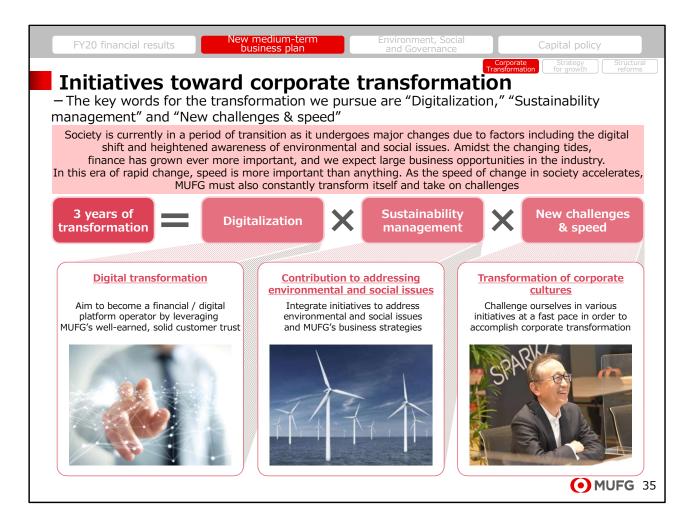
- ✓ The three pillars of our strategy are corporate transformation, strategy for growth, and structural reforms. I will explain them in more detail later.
- ✓ Please turn to page 33.



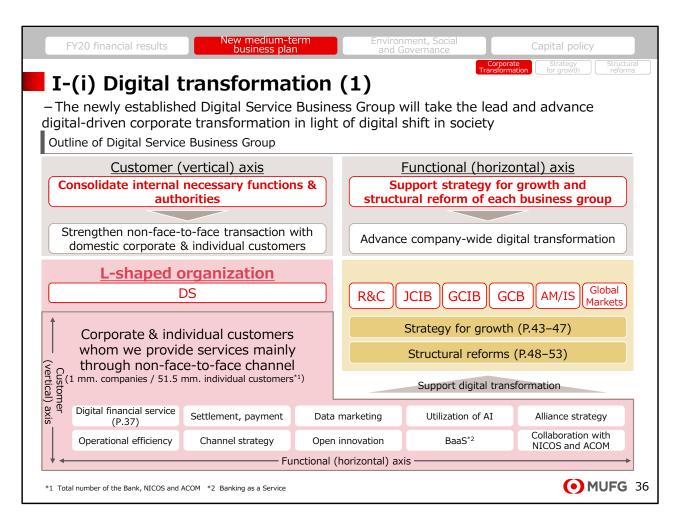
- ✓ This page is about our financial target.
- ✓ Our largest commitment is the achievement of 7.5 percent ROE in FY23. We position profit, expenses, and RWA as the three drivers to achieve the ROE target and will reinforce our efforts to control our resources further, strengthen our profit foundation in Japan, and build a more resilient global business in order to become a financial group that can generate over 1 trillion yen in profits attributable to owners of parent on a stable basis.
- ✓ In addition, we will raise the CET1 ratio target on a finalized Basel III regulations basis, excluding net unrealized gain, to 9.5 to 10 percent, maintain sufficient capital level, and a good balance between growth and shareholder return.
- ✓ Please turn to page 34.



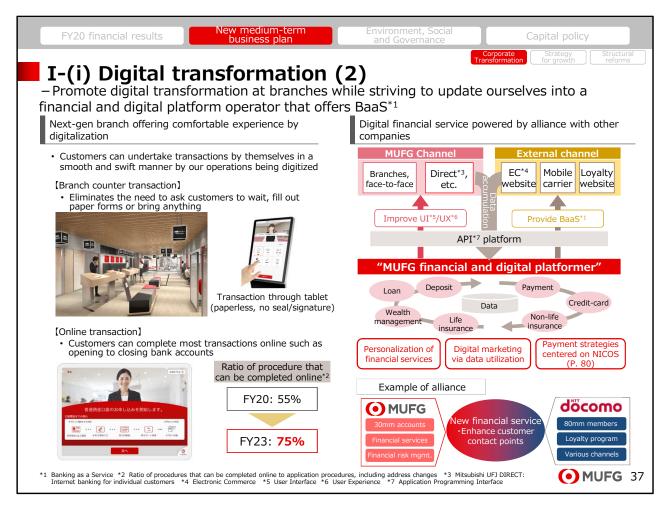
- ✓ This page is about our roadmap for achieving our ROE target.
- ✓ As shown in the step chart on the right, we will control RWA, increase net operating profit, reduce credit costs, and aim to achieve the ROE target. Let me add that the ROE target of 7.5 percent in FY23 is only a steppingstone. We will aim for 9 to 10 percent ROE in the medium to long term.
- $\checkmark$  Please turn to page 35.



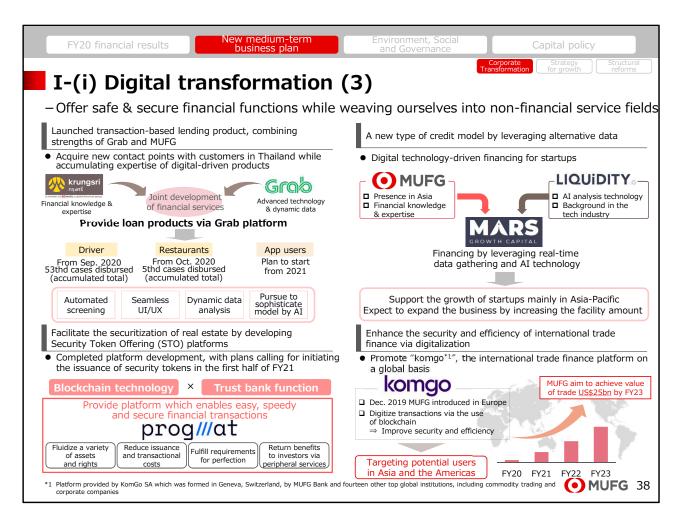
- ✓ The theme of the new MTBP is digital and ESG. We will promote corporate transformation, which is the first pillar of our strategy, by promoting digital transformation, contribution to addressing environmental and social issues, and transformation of corporate cultures.
- ✓ Please turn to page 36.



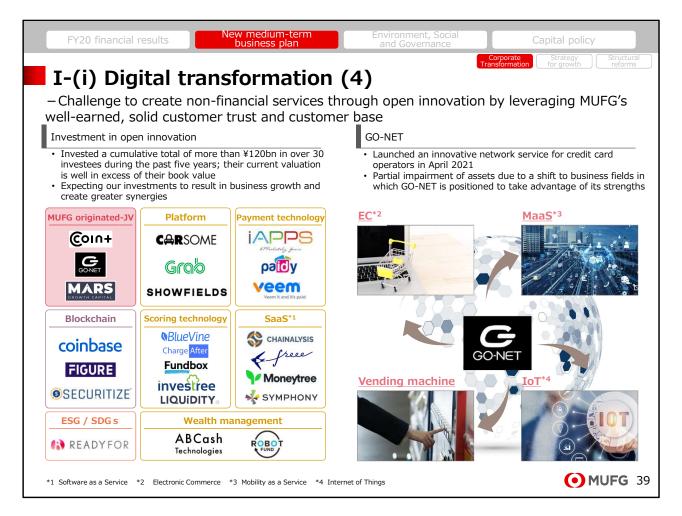
- ✓ This is our first corporate transformation, which is digital transformation. In April, we established the Digital Service Business Group that will take the lead and advance digital-driven corporate transformation. As you can see here, this business group is an L-shaped organization shown in pink. In the vertical customer axis, it will strengthen non-face-to-face transactions with domestic corporate and individual customers. In the horizontal functional axis, it will advance the company-wide digital transformation.
- ✓ Please turn to page 37.



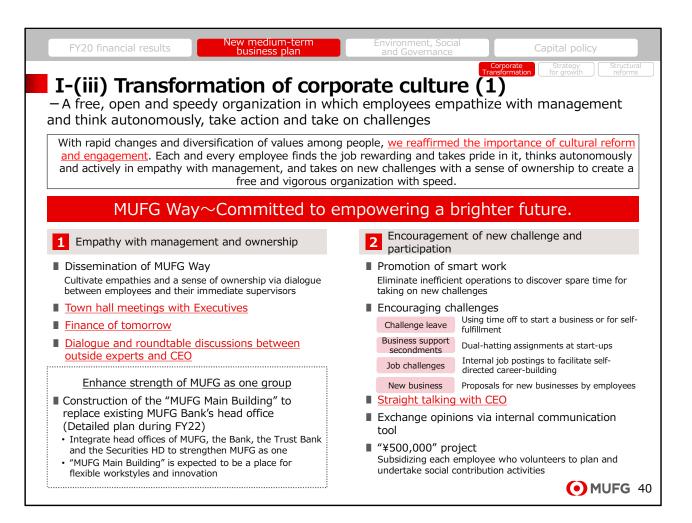
- This page is about our initiatives in the vertical customer axis.
- ✓ In our next-generation branches on the left side, we will offer a comfortable experience to our customers through digitalization. In addition, the majority of the procedures will shift to online. The right side shows our efforts in the new digital financial services, including our alliance with other companies. We will pursue the so-called banking as a service, or BaaS, model that offers financial services as a financial and digital platform operator.
- ✓ Furthermore, we will aim to become a financial and digital platformer leveraging data as the next step. We signed a business partnership agreement with NTT DOCOMO the other day, through which we will offer new digital and financial services that meet the current lifestyle and needs centering on smartphones.
- ✓ Please turn to page 38.



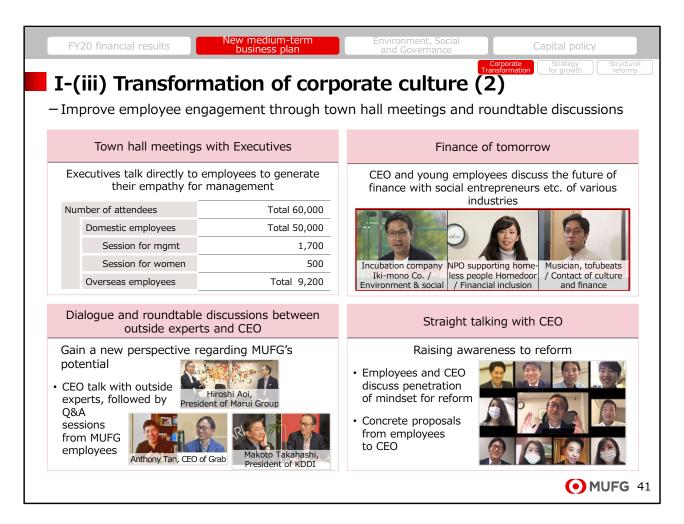
- ✓ This page is about our business case using AI and data.
- ✓ Please look at the upper-left corner. Bank of Ayudhya, or Krungsri, offer microloans using cutting-edge technologies and data of Grab and is expanding new customer contact points. It is receiving many applications in a short period of time.
- ✓ In addition, as shown on the upper right, we established MARS Growth Capital last year, combining the AI technology of Liquidity Capital in Israel, our joint venture partner, and MUFG's presence in Asia and financial knowledge and expertise to initiate a finance business for startups utilizing a new credit model.
- $\checkmark$  Please turn to page 39.



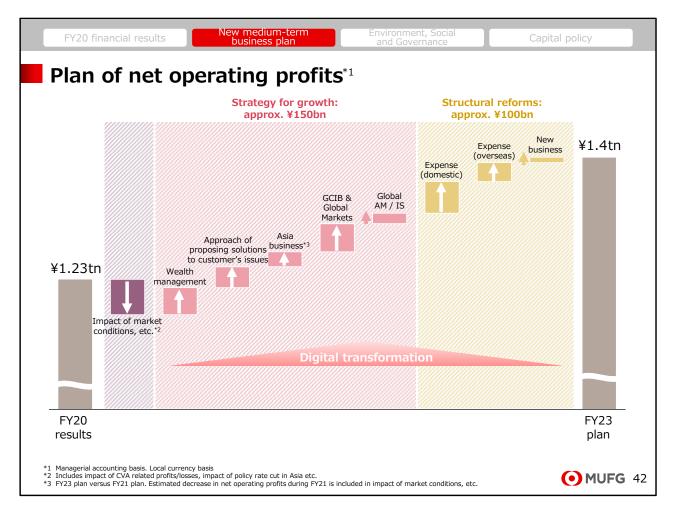
- ✓ As shown on the left side, we invested a cumulative total of more than 120 billion yen in over 30 investees during the past five years. Their current valuation is well in excess of their book value, as shown in the case of Coinbase that launched its IPO and Grab that is scheduling its IPO after our investment.
- ✓ On the right side, GO-NET launched a network service for credit card operators last month but had partial impairment of assets due to a shift in its initial business strategy. We will focus on domains such as e-commerce and IoT where we can leverage our strengths going forward.
- ✓ We will continue taking on the challenge in non-financial services through open innovation based on MUFG's trust and customer base.
- ✓ Please turn to page 40.



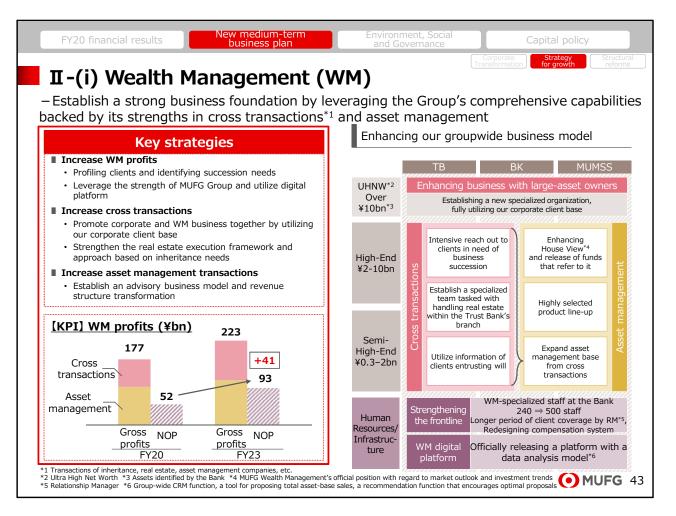
- ✓ This page is about transformation of corporate culture, which is
  one component of corporate transformation.
- ✓ We will transform into a free, open, and speedy organization in which employees empathize with management and think autonomously, take action, and take on challenges. Empathy with management and ownership will be promoted through town hall meetings, and new challenge and participation will be encouraged through HR system reform.
- As shown on the lower left, we plan to construct a new MUFG Main Building in order to promote group-based integrated management and innovation.
- ✓ Please turn to page 41.



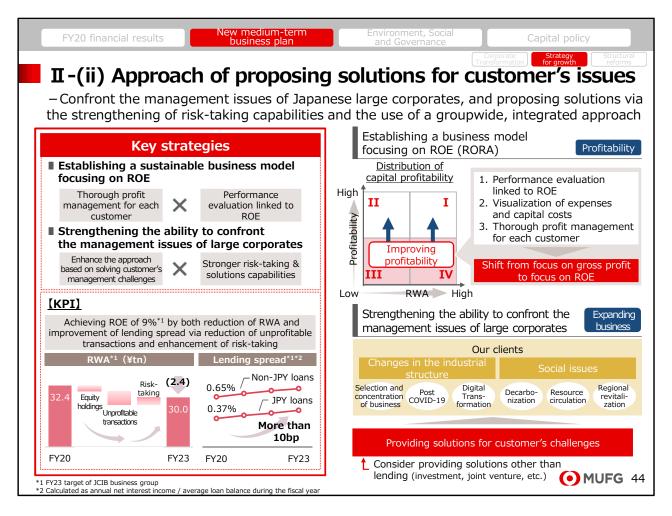
- ✓ This page shows an example of our employee engagement that supports our cultural transformation.
- ✓ Approximately 60,000 employees attended the town hall meetings. Employees participated and asked questions in the dialogue and roundtable discussions between outside experts and myself, shown on the lower left, and in the Finance of Tomorrow project in the upper right, we met key figures playing important roles in various fields with our young employees.
- ✓ In Straight Talking with CEO on the lower right, I had active discussions with members selected from the reports they submitted. I feel that we are gaining traction through various initiatives. We will continue promoting employee engagement focusing on practice, realization, and synchronization in the new MTBP.
- ✓ Please turn to page 42.



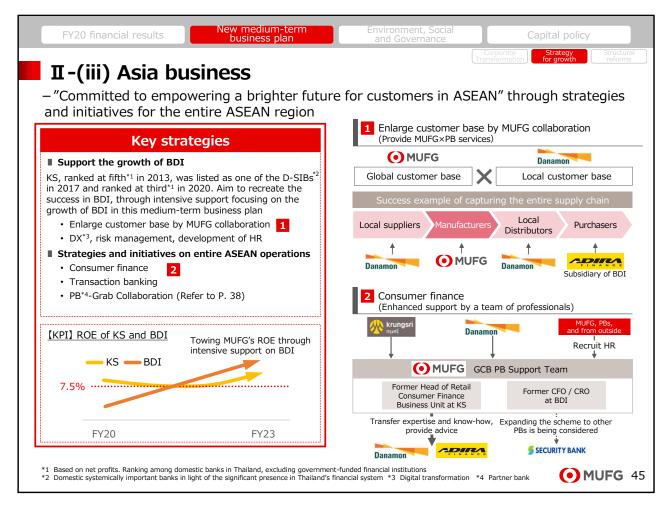
- ✓ Next is growth strategy, the second pillar of the key strategies. Let me first explain our net operating profits plan.
- ✓ As shown in the step chart, we project a positive contribution of approximately 150 billion yen from strategy for growth and approximately 100 billion yen from structural reforms toward the achievement of 1.4 trillion yen net operating profit in FY23.
- ✓ Please turn to page 43.



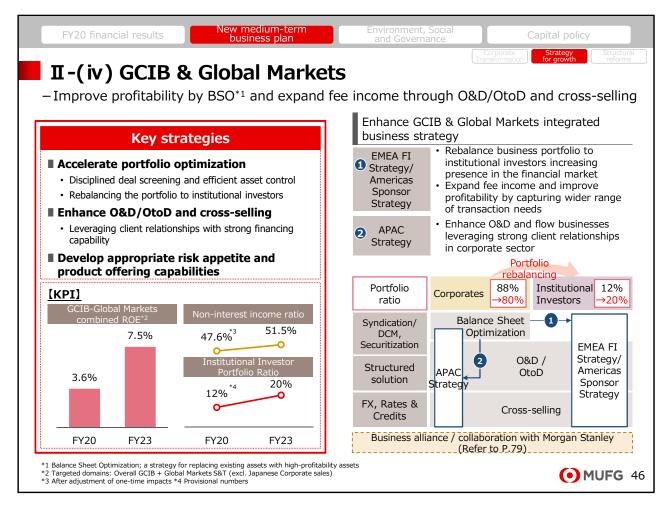
- ✓ Let me explain our five strategies for growth.
- ✓ First is wealth management. We will leverage the group's comprehensive capabilities between bank, trust bank, and securities, which is our strong suit, and expand cross transactions, including inheritance and real estate, and increase asset management transactions. As shown on the lower left, we plan to increase our wealth management profit by 41 billion yen in FY23 vis-à-vis FY20.
- ✓ As shown on the right side, we will take a fine-tuned and tailored approach according to the size of customers' total assets through our group-wide business model.
- ✓ We established a new specialized organization to enhance our business with large asset owners. In addition, we are strengthening the frontline by doubling the number of wealth management specialized staff at the Bank to 500 and introducing a system of longer period of client coverage by RMs.
- ✓ Furthermore, the wealth management digital platform is officially released to strengthen our proposals for integrated wealth planning services.
- ✓ Please turn to page 44.



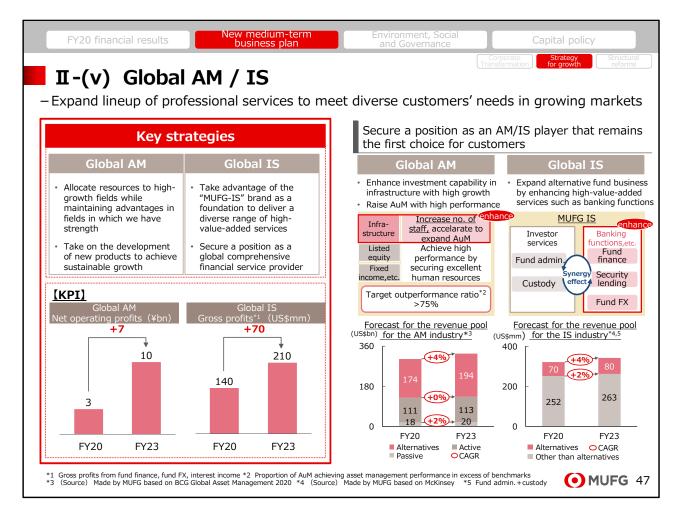
- ✓ This page is about our second strategy for growth: approach of proposing solutions for customer's issues.
- ✓ In Japanese large corporates business, we will aim to achieve our ROE target by establishing a sustainable business model focusing on ROE and by strengthening our approach of providing solutions for customer's challenges.
- ✓ As shown on the upper right, we will introduce a performance evaluation scheme linked to ROE, visualize expenses and capital costs, and manage profit for each customer thoroughly in order to establish an ROE-focused business model.
- ✓ In addition, as shown on the lower right, we will strive to generate new deals through proactive and group-based integrated support for customer's efforts to address changes in the industrial structure and social issues. Furthermore, we will consider providing new solutions through investments, joint ventures, etc.
- ✓ Please turn to page 45.



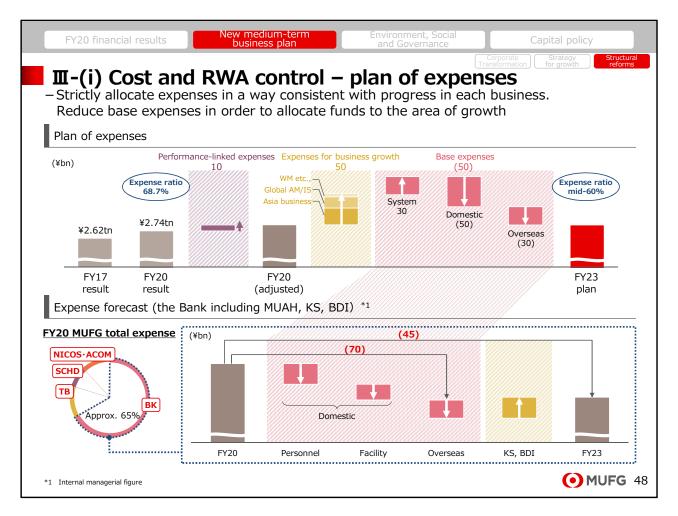
- ✓ This page is about our third strategy for growth, which is Asia business.
- ✓ Krungsri has realized strong synergy with MUFG since it was consolidated in 2013. As a result, it rose to the third rank in Thailand in 2020 based on net profits. We aim to leverage the successful case for Bank Danamon's strategy to improve ROE. More specifically, we will promote MUFG group collaboration as shown on the right side, capture a customer's business channel, and expand our customer base.
- ✓ In addition, we will transfer the professionals' expertise and knowhow to Bank Danamon to strengthen our consumer finance business in Asia.
- ✓ Please turn to page 46.



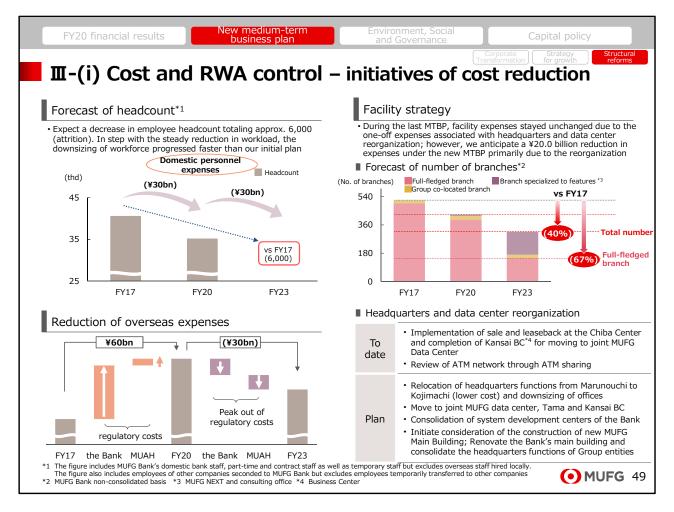
- ✓ This page is about our fourth strategy for growth, which is GCIB and Global Markets.
- ✓ We will promote our business model transformation from quantity to quality continuing on from the previous MTBP. As part of our efforts on portfolio optimization, we will rebalance our business portfolio to institutional investors increasing presence in the financial market, as well as develop appropriate risk appetite and product offering capabilities.
- ✓ We will enhance GCIB and Global Market's integrated management further in the new MTBP. We will expand fee income from O&D, OtoD, and cross-selling, establish ROE as the common target between the two business groups and aim to improve our profitability.
- ✓ Please turn to page 47.



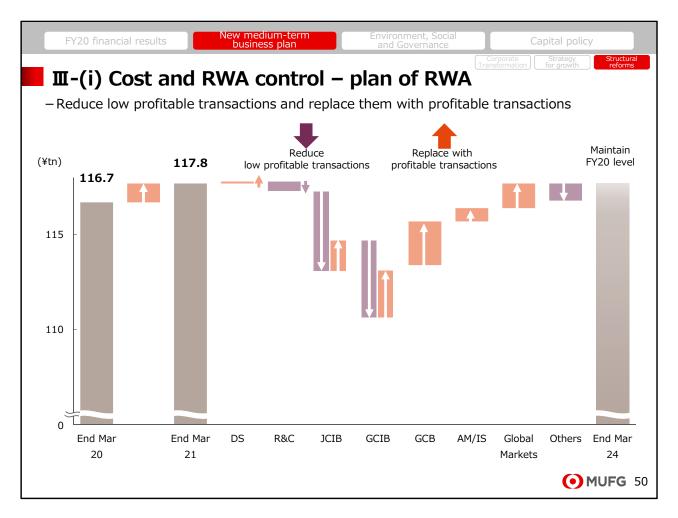
- ✓ Our fifth strategy for growth is global AM/IS.
- ✓ In global asset management, we will enhance our investment capability and expand our product lineup by allocating our human resources in high growth domains, such as infrastructure, and enhancing the function to achieve sustainable growth of FSI that we have invested in.
- ✓ In Global IS, we will enhance high value-added services, such as fund finance and fund FX, and expand alternative fund business which is promising going forward.
- $\checkmark$  Please turn to page 48.



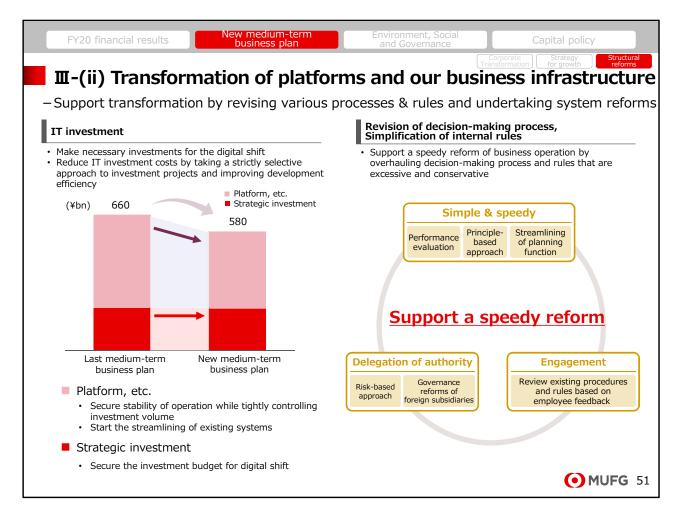
- ✓ Now, let me explain the third pillar our new MTBP, which is structural reform.
- ✓ First is cost and RWA control. Improvement of expense ratio and reduction of our total expenses is one of the most important challenges of MUFG. As shown on the upper half, we will reduce base expenses by approximately 50 billion yen on net in order to allocate funds to the area of growth.
- ✓ Please turn to page 49.



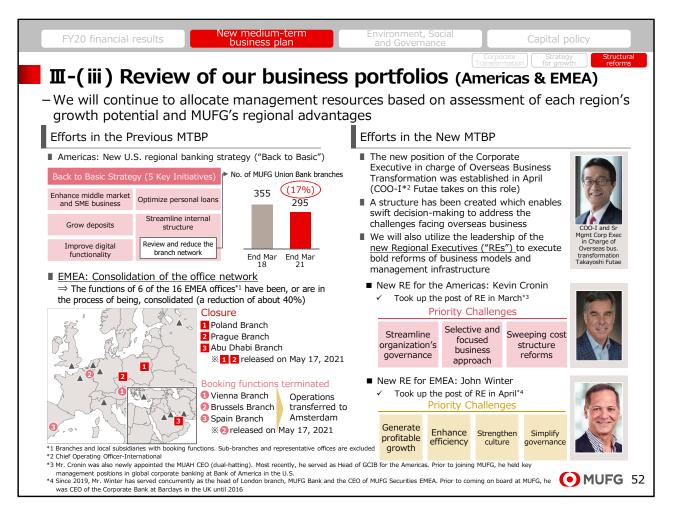
- ✓ This page is about the breakdown of cost reduction.
- ✓ Upper left, our headcount is decreasing faster than our initial plan due to restraint on new hires. We reduced our personnel expenses by over 30 billion yen at the previous MTBP and expect the same level of reduction in the new MTBP.
- ✓ Right side, facility expenses is expected to drop by approximately 20 billion yen in the new MTBP through branch consolidation in Japan, continuing on from the previous MTBP.
- ✓ Lower left, overseas expenses will decrease by approximately 30 billion yen as the increase in regulatory costs in the previous MTBP will peak out.
- ✓ Please turn to page 50.



- ✓ This page is about our RWA plan.
- ✓ We will continue ensuring thorough RWA control in the new MTBP, reduce low-profitable transactions, and replace them with profitable transactions in Japan and abroad. We plan RWA in FY23 to be maintained roughly at the FY20 level.
- Please turn to page 51.

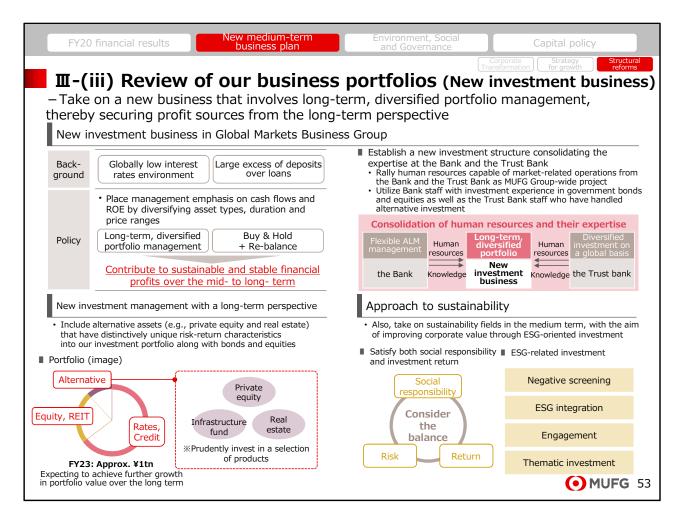


- ✓ The second structural reform is transformation of platforms and our business infrastructure.
- ✓ Regarding IT investment on the left side, we will make necessary investments for our digital strategy, while improving development efficiency to reduce IT investment costs.
- ✓ Please turn to page 52.

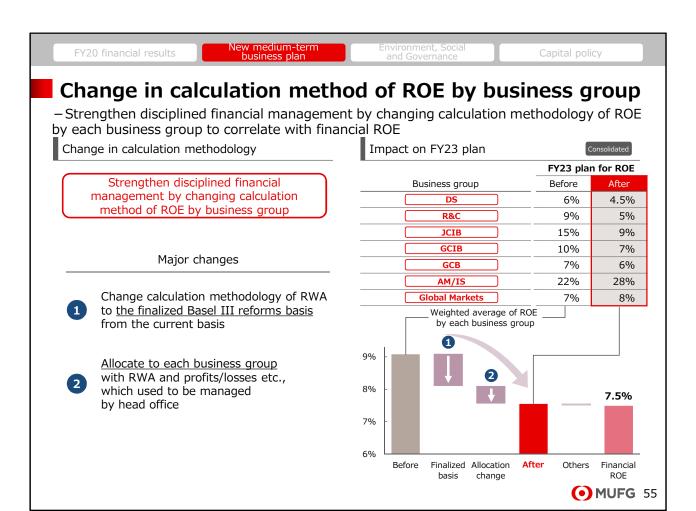


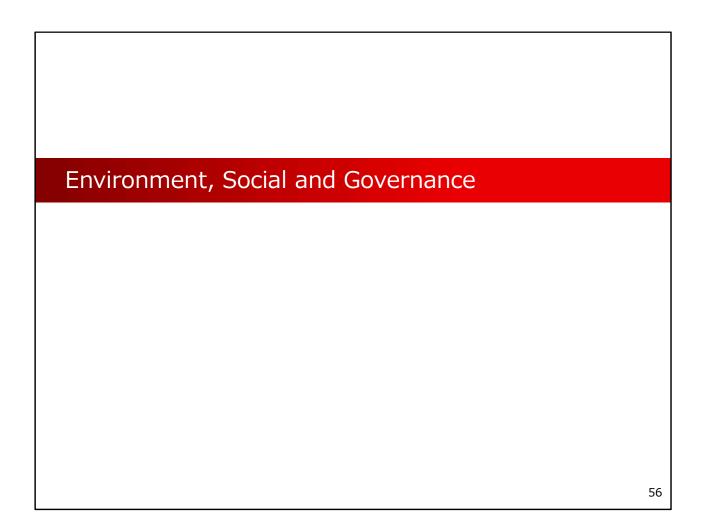
- ✓ The third structure reform is review of our business portfolio.

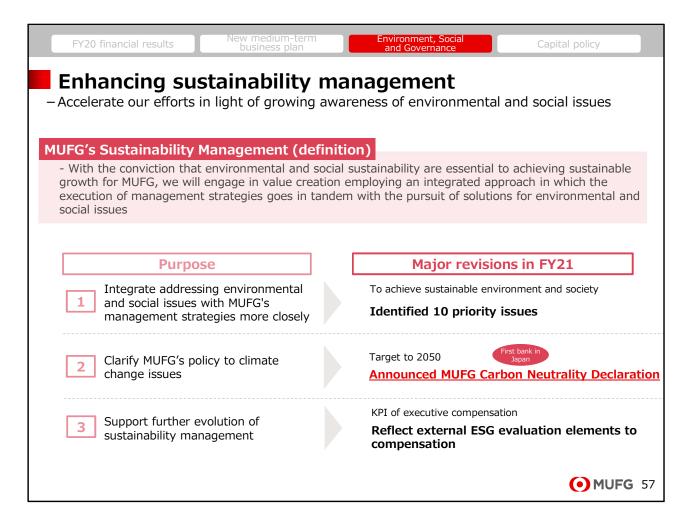
  Efforts in the previous MTBP are shown on the left side. In the Americas, we enhanced middle market and SME business and are promoting streamlining measures to review and reduce the branch network under a Back to Basic Strategy.
- ✓ In EMEA, as was announced through a press release the other day, we are optimizing and consolidating our office network.
- ✓ Efforts in the new MTBP are shown on the right side. The new position of Corporate Executive in charge of Overseas Business Transformation was established in April to enable swift decisionmaking and bold reforms to address the challenges facing our overseas business.
- ✓ In addition, business reform pursued in the Americas and EMEA in the previous MTBP will be promoted even further under the leadership of the new regional executives.
- ✓ Please turn to page 53.



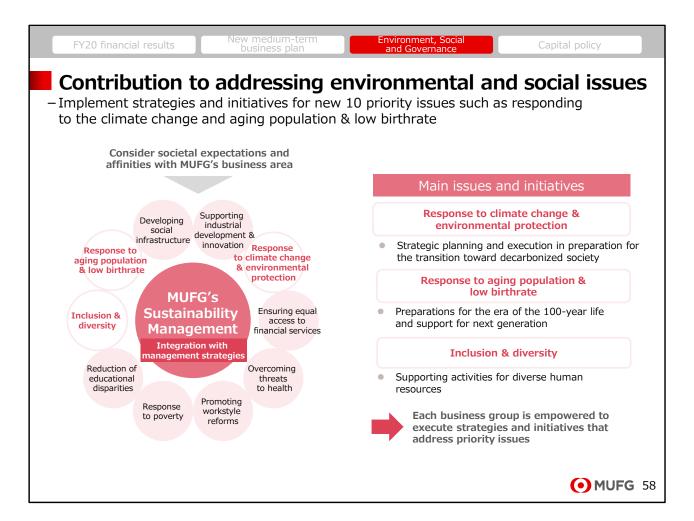
- ✓ This page is about the new investment business by Global Markets Business Group.
- ✓ As the low interest rate environment continues globally, we will promote a new long-term diversified portfolio management, gathering our expertise in the Bank and the Trust Bank. We will include alternative assets that have distinctively unique risk return characteristics into our investment portfolio in order to secure stable profit in the medium to long run.
- ✓ Please proceed to page 57.



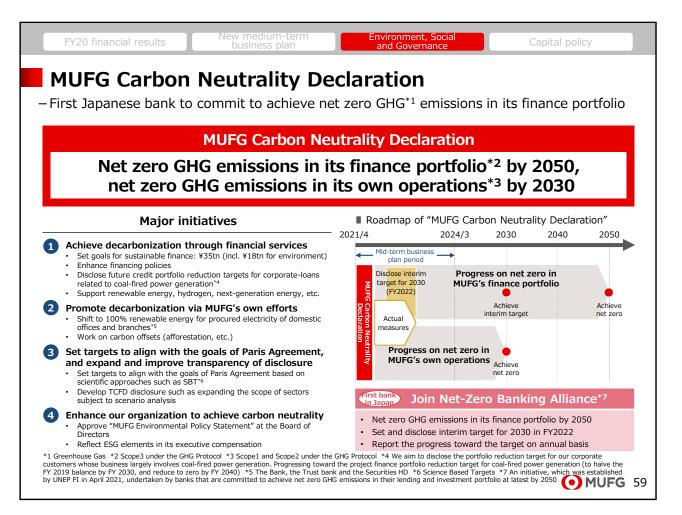




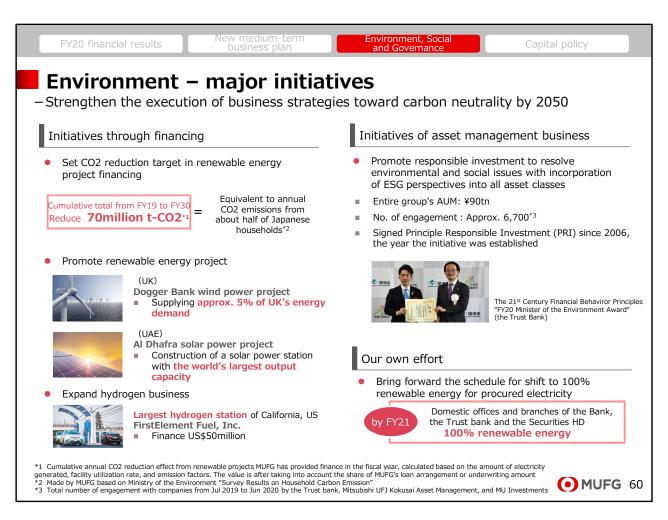
- ✓ I will now explain ESG.
- ✓ We will promote sustainability management, employing an integrated approach where the execution of management strategies go in tandem with the pursuit of solutions for environmental and social issues. The main revisions are identification of ten priority issues, the announcement of MUFG Carbon Neutrality Declaration, and reflecting external ESG evaluation elements to compensation.
- ✓ Please turn to page 58.



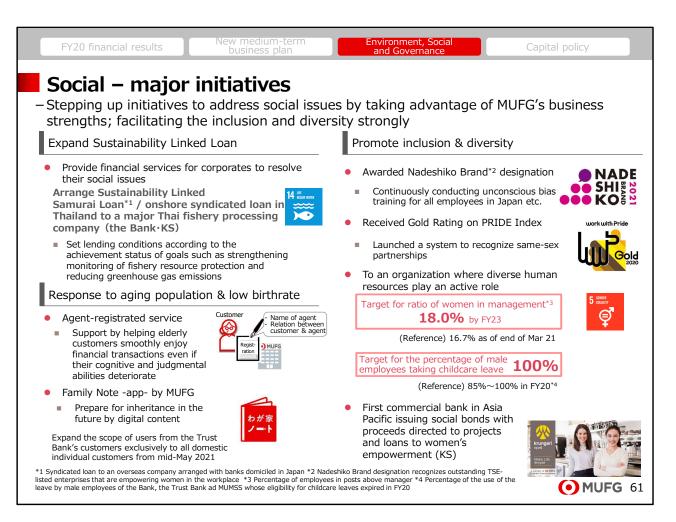
- As shown here, we identified ten priority issues as main issues where each business group will implement strategies and initiatives to address the challenges leveraging its unique characteristics and strength. We think climate change, aging population & low birth rate, and inclusion & diversity are especially important.
- ✓ Please turn to page 59.



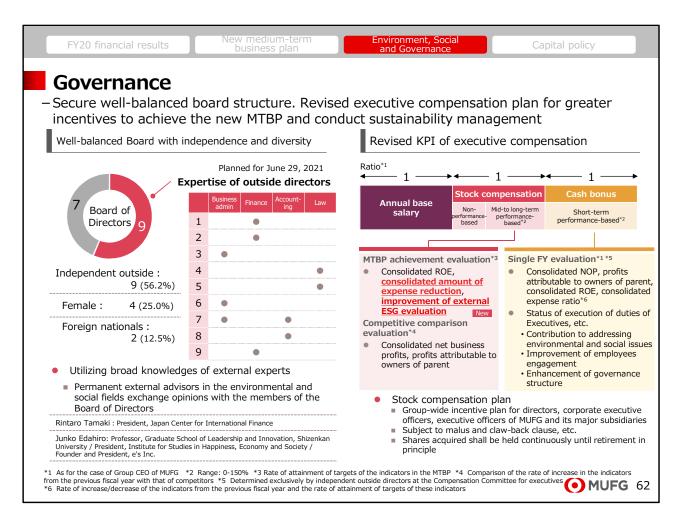
- ✓ MUFG released MUFG Carbon Neutrality Declaration this time to achieve the Paris Agreement goals. It aims to achieve net zero greenhouse gas emissions in its finance portfolio by 2050 and net zero greenhouse gas emissions in its own operations by 2030. As part of this commitment, we became the first bank in Japan to join Net-Zero Banking Alliance convened by the UN.
- ✓ We will promote our efforts to realize a sustainable environment and society and set targets and expand and improve transparency of disclosure to enable effective engagements with our investors.
- ✓ Please turn to page 60.



- This page is about our major initiatives in the environmental area.
- ✓ The left side introduces an overseas financing case for renewable energy, which is MUFG's strong suit. A CO2 reduction target through such initiatives was newly established. In the asset management business, on the upper right, ESG perspectives are incorporated into all asset classes to promote responsible investment.
- ✓ Regarding renewable energy for procured electricity on the lower right, we will realize 100 percent renewable energy in our domestic offices and branches of bank, trust bank, and securities by the end of FY21.
- ✓ Please turn to page 61.

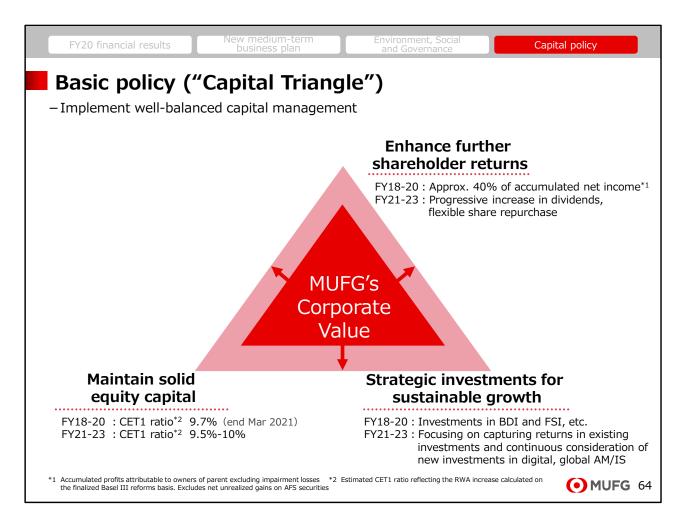


- ✓ This shows our major initiatives in the social area. The upper left shows our sustainability linked loan in the overseas market, and the lower left shows our response to aging population & low birth rate as our initiatives to address social issues.
- ✓ The right side, in inclusion & diversity, we set the target for the ratio of women in management for the new MTBP in order to realize an organization where diverse talents can play active roles.
- ✓ Please turn to page 62.

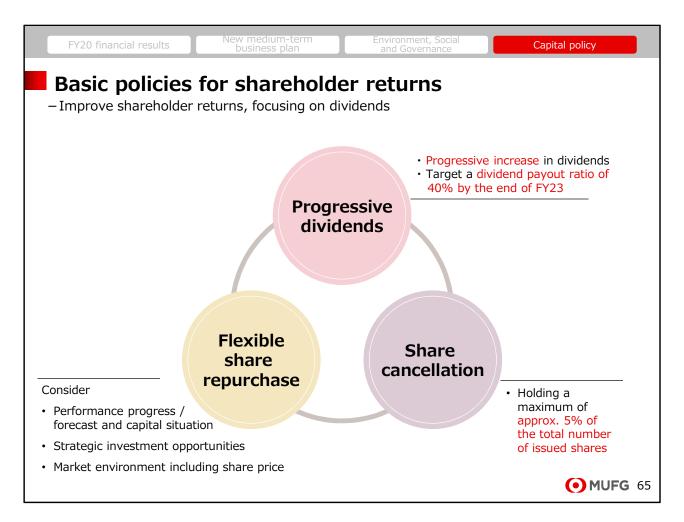


- ✓ This page is on governance.
- ✓ Please look at the right side. External ESG evaluation was newly established as the KPI of executive compensation in order to enhance the effectiveness of sustainability management.
- ✓ Please turn to page 64.

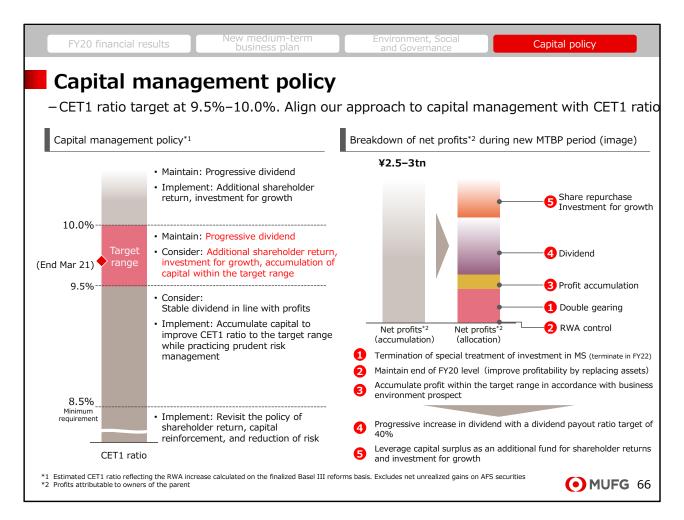
Capital policy	
	63



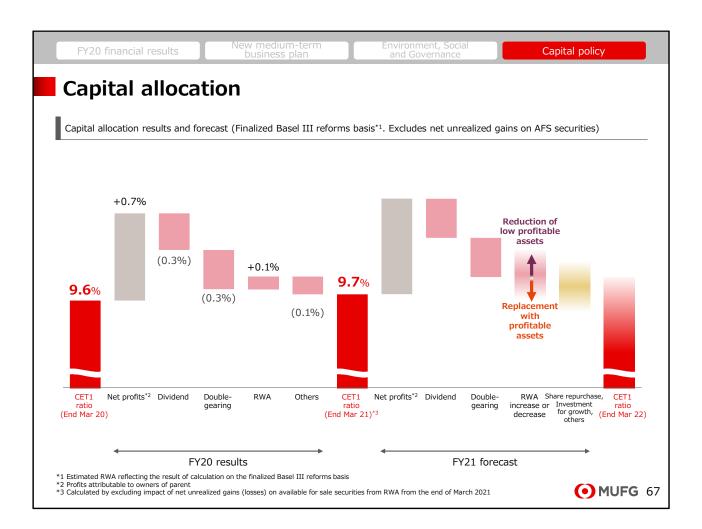
- ✓ Let me explain our capital policy.
- ✓ We will continue focusing on the capital triangle in the new MTBP. Please look at the lower right. We used our capital to invest in Bank Danamon and FSI in the previous MTBP, but in the new MTBP, we will continuously consider new investments in the digital area and global AM/IS, as well as focus on capturing returns in existing investments.
- ✓ Please turn to page 65.

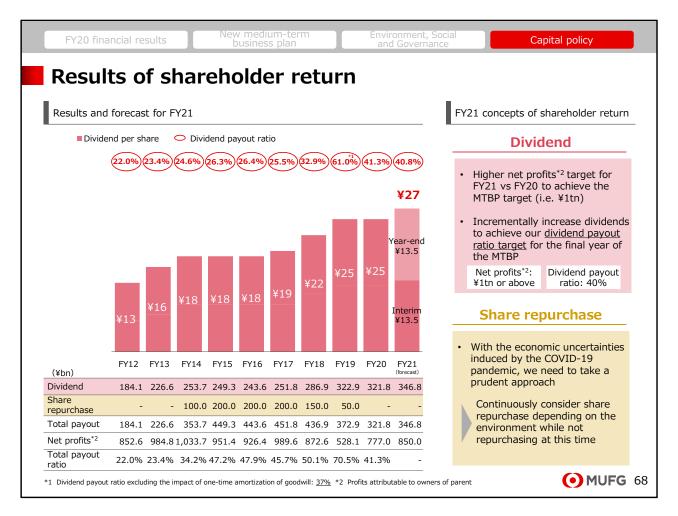


- ✓ This page is about our basic policies for shareholder returns.
- ✓ We will continue improving shareholder returns focusing on dividends in the new MTBP. The target in the new MTBP is net profit of over 1 trillion yen and a dividend payout ratio of 40 percent by the end of FY23. We will steadily increase dividend per share to achieve this target.
- ✓ Please turn page 66.

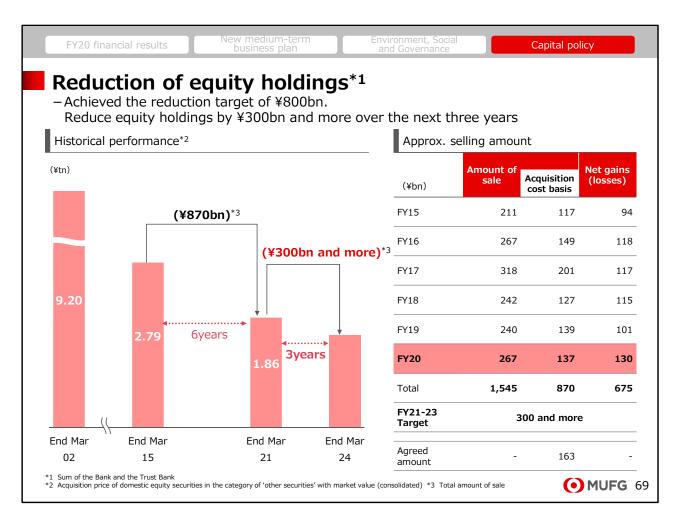


- Our capital management policy in the new MTBP is shown on the left side. The target range for the CET1 ratio on the finalized Basel III reforms basis, excluding net unrealized gains, is set at 9.5 to 10 percent. As long as we are in this range, we will maintain a progressive dividend and consider a capital accumulation, additional shareholder return, and investment for growth according to the situation.
- ✓ The image of net profit allocation or breakdown during the new MTBP period is shown on the right side. We expect that the termination of the special treatment of investment in Morgan Stanley in FY22 will lead to a capital surplus, which will be leveraged as an additional fund for shareholder returns and other purposes.
- ✓ Please turn to page 68.





- ✓ This page is about our shareholder return.
- ✓ The dividend forecast for FY21 is 27 yen, up 2 yen from FY20. With the economic uncertainties induced by the COVID-19 pandemic, we needed to take a prudent approach as a financial institution and decided not to repurchase our shares in May but will continue considering the repurchase during the year.
- ✓ Please turn to page 69.



- ✓ This page is about our equity holdings.
- ✓ As shown on the right table, we reduced our equity holdings by 137 billion yen on an acquisition cost basis in FY20. As a result, the cumulative amount of sale reached 870 billion yen, exceeding the reduction target of 800 billion yen. We will reduce our equity holdings by over 300 billion yen over the next three years.

Appondix		
Appendix		
		70
		70

- ✓ That concludes my explanation.
- ✓ We will continue taking on challenges with a strong determination that our future is not on the extension of the present and would like to ask the investors and rating agencies for your continuous understanding and support.
- ✓ Thank you very much for your attention.

## Income statement summary

(¥bn)	FY19	FY20	YoY
Gross profits (before credit costs for trust accounts)	3,986.3	1 3,997.9	11.
Net interest income	1,892.9	1,905.1	12.
Trust fees + Net fees and commissions	1,472.0	1,475.1	3.
Net trading profits + Net other operating profits	621.2	617.6	(3.6
Net gains (losses) on debt securities	492.9	119.0	(373.9
G&A expenses	2,801.8	2,749.4	(52.3
Net operating profits	1,184.4	1,248.4	63.
Total credit costs*1	(222.9)	3 (515.5)	(292.5
Net gains (losses) on equity securities	31.3	130.2	98.
Net gains (losses) on sales of equity securities	92.1	138.3	46.
Losses on write-down of equity securities	(60.8)	(8.0)	52.
Equity in earnings of equity method investees	277.2	321.7	44.
Other non-recurring gains (losses)	(34.2)	(131.3)	(97.0
Ordinary profits	1,235.7	1,053.6	(182.1
Net extraordinary gains (losses)	(406.3)	(11.5)	394.
Total of income taxes-current and income taxes-deferred	(220.8)	(185.0)	35.
Profits attributable to owners of parent	528.1	4 777.0	248.
EPS (¥)	40.95	60.50	19.5

#### Gross profits

- Despite the impact by COVID-19 pandemic, gross profits increased slightly due to the establishment of sales activities under the pandemic as well as the consolidation of overseas subsidiaries
- Although net gains on debt securities decreased significantly following increase in interest rates, net trading profits and net other operating profits maintained similar level as FY19 due to the improvement in PL of hedge transactions

#### 2 G&A expenses / Expense ratio

- G&A expenses decreased ¥52.3bn due to the cost reduction in expense for domestic and overseas
- As a result, expense ratio decreased to 68.7%

#### 3 Total credit costs

 Total credit costs increased ¥292.5bn to ¥515.5bn mainly due to an increase in credit risk globally reflecting the impact of the COVID-19 pandemic as well as an adoption of new accounting methodology in our overseas subsidiaries

#### 4 Profits attributable to owners of parent

 Profits attributable to owners of parent increased ¥248.8bn mainly due to lack of net extraordinary losses resulting from one-time amortization of goodwill recorded previous year

<sup>\*1</sup> Credit costs for trust accounts + Provision for general allowance for credit losses + Credit costs (included in non-recurring gains (losses)) + Reversal of allowance for credit losses + Reversal of reserve for contingent losses included in credit costs + Gains on loans written-off



# COVID-19 impact

### FY2020 financial impact (approximation)

		Full-year target		Estimated impact of COVID-19*1		OVID-19*1		
	Consolidated (¥bn)	Initial targets	Revised targets	FY20 Results	Initial estimate	Revised estimate	FY20 Results	Main reasons of the difference
1	Net operating profits before credit costs for trust accounts and provision for general allowance for credit losses	1,050.0	1,150.0	1,248.4	(300.0)	(200.0)	(100.0)	<ul> <li>Higher foreign currency deposit balance</li> <li>Higher revenue for overseas security subsidiaries</li> <li>Higher revenue for foreign exchange, asset management, real estate business etc., due to the establishment of sales activities under the pandemic</li> <li>Accelerating cost reduction</li> </ul>
2	Total credit costs	(450.0)	(500.0)	(515.5)	(200.0)	(250.0)	(250.0)	<ul> <li>Higher credit costs under CECL*<sup>2</sup></li> <li>Additional provisions in light of uncertain economic conditions</li> </ul>
3	Ordinary profits	850.0	920.0	1,053.6	(600.0)	(530.0)	(430.0)	In addition to the above, higher net gains on equity security and equity earnings of equity method investee
4	Profits attributable to owners of parent	550.0	600.0	777.0	(420.0)	(370.0)	(300.0)	

<sup>\*1</sup> The figures illustrate some of the major item that we expect to effect profit as a result of the COVID-19 pandemic. Including the impact of measures to deal with environmental changes caused by COVID-19. Profits attributable to owners of parent is calculated by using approximate tax rate of 30% reached Credit Losses under U.S. Accounting Standard Update (ASU) 2016-13, "Measurement of Credit Losses on Financial Instruments"



# Retail & Commercial Banking Rec

F)	Y20 results*1			
(¥b	on)	FY19	FY20	YoY
Gr	oss profits	1,533.2	1,425.0	(108.3)
	Loan interest income	220.1	215.5	(4.6)
	Deposit interest income	147.1	112.8	(34.4)
	Domestic and foreign settlement / forex	141.2	133.5	(7.7)
	Derivatives, solutions	53.7	47.4	(6.4)
_	Real estate, corporate agency and inheritance	50.8	47.7	(3.1)
	Investment product sales	198.2	199.3	1.1
	Card settlement	319.0	285.7	(33.3)
	Consumer finance	296.0	282.8	(13.2)
	Overseas	46.5	34.3	(12.2)
Ex	penses	1,233.3	1,166.7	(66.6)
_	Expense ratio	80%	82%	1ppt
Net operating profits		299.9	258.3	(41.7)
ROE		10%*2	5%	(5ppt)

Loans / Deposits			
(¥tn)	FY19	FY20	YoY
Ave. loan balance*3	30.8	31.8	1.0
Lending spread*4	0.72%	0.69%	(0.04ppt)
Ave. deposit balance	116.8	128.6	11.8

### KPI

	FY19	FY20	YoY
Investment assets (¥tn)	37.1	41.3	4.2
No. of entrusted testamentary trust	4,976	4,816	(160)
Gross profits of cross transactions (¥bn)*5	40.1	40.6	0.5
No. of effective information sharing of real estate	4,983	6,289	1,306
Volume of card shopping (¥tn)*6	6.0	5.1	(1.0)
Balance of consumer loans (¥tn)*7	1.5	1.4	(0.1)

<sup>\*1</sup> Managerial accounting basis. Local currency basis. Gross profits, expenses and net operating profits include profits from overseas transactions with Japanese corporate customers and profits from business owner transactions which belong to JCIB. ROE is calculated based on net profits and exclude non-JPY mid- to long-term funding costs \*2 ROE excluding the impact of one-time tax effects is 5% \*3 Excluding consumer loans \*4 Excluding non-JPY mid- to long-term funding costs \*5 Revenue from inheritance and real estate transactions with client's asset administration companies \*6 For NICOS cardmembers \*7 Total balance of personal card loans of the Bank, the Trust Bank and ACOM (excl. guarantee)



# Japanese Corporate & Investment Banking

JCIB

### FY20 results\*1

(¥bn)	FY19	FY20	YoY
Gross profits	600.3	577.4	(22.9)
Loan interest income	110.6	133.1	22.5
Deposit interest income	133.6	81.7	(51.9)
Domestic and foreign settlement / forex*2	81.4	77.0	(4.4)
Derivatives, solutions*2	76.6	78.8	2.2
Real estate, corporate agency	48.2	52.4	4.2
M&A,DCM,ECM*3	49.8	47.2	(2.5)
Non-interest income from overseas business	82.9	80.4	(2.6)
Expenses	337.5	328.2	(9.3)
Expense ratio	56%	57%	1ppt
Net operating profits	262.8	249.2	(13.7)
ROE	14%	8%	(7ppt)

### Loans / Deposits

(¥tn)	FY19	FY20	YoY
Ave. loan balance	39.5	42.5	3.0
Lending spread*4	0.48%	0.48%	(0.00ppt)
Ave. non-JPY loan balance*5	16.7	16.3	(0.4)
Non-JPY lending spread*4*5	0.64%	0.66%	0.02ppt
Ave. deposit balance	34.4	39.9	5.5
Ave. non-JPY deposit balance*5	15.3	16.9	1.6

## KPI

	FY19	FY20	YoY
Transaction volume *6 (\$bn)	1,131.1	1,149.3	18.2
No. of domestic settlement (mm)	196	187	(9)
M&A advisory league table*7	#2	#1	-
DCM league table*7	#2	#2	-
ECM league table*7	#3	#5	-

<sup>\*1</sup> Managerial accounting basis. Local currency basis. Gross profits, expenses, and net operating profits include profits from business owner transactions which belong to R&C and profits from Japanese corporate customers served by KS and BDI which belong to GCB. ROE is calculated based on net profits and excludes non-JPY mid- to long-term funding costs \*2 Figures are domestic business only \*3 Including real estate securitization etc. \*4 Excluding non-JPY mid- to long-term funding costs \*5 Sum of domestic and overseas loans and deposits \*6 Domestic foreign exchange transaction amount related to trade, inward and outward investment, dividend, and services, etc. \*7 Based on data of Refinitiv, etc., M&A advisory only counts Japanese corporates related deals. DCM includes both domestic and foreign bonds



# Global Corporate & Investment Banking

### FY20 results\*1

(¥bn)	FY19	FY20	YoY
Gross profits	470.8	482.3	11.5
Loan interest income	177.2	180.1	2.9
Deposit interest income	57.5	40.7	(16.7)
Commission, forex, derivatives	204.8	198.6	(6.2)
DCM, ECM	18.9	30.3	11.4
Profits from large global corporates located in Japan, etc.	19.8	20.2	0.5
Joint venture profits with Global Markets*2	29.8	34.6	4.8
Expenses	297.2	305.9	8.7
Expense ratio	63%	63%	0ppt
Net operating profits	173.7	176.4	2.7
ROE	9%	5%	(4ppt)

### Loans / Deposits

(¥tn)	FY19	FY20	YoY
Ave. loan balance	23.8	22.5	(1.3)
Lending spread*3	1.06%	1.09%	0.03ppt
Ave. deposit balance	13.0	15.3	2.3

### KPI

	FY19	FY20	YoY
Distribution amount*4 (¥tn)	21.4	17.6	(3.8)
Distribution ratio*5	48%	45%	(3ppt)
GSB*6 profits (¥bn)	71.5	74.9	3.5
ABS league table (US)	#9	#11	-
Wallet share of syndicated loan and DCM (Non-IG*7)	1.22%	1.13%	(0.09ppt)

<sup>\*1</sup> Managerial accounting basis. Local currency basis. Gross profits, expenses and net operating profits include profits from large global corporates of KS which belong to GCB, R&C and JCIB's large global corporates located in Japan, and joint venture profits with Global Markets. ROE is calculated based on net profits and excludes non-JPY mid- to long-term funding costs
\*2 Including O&D profits through collaboration with Global Markets \*3 Excluding non-JPY mid- to long-term funding costs
\*4 Distribution amount = Arrangement amount - Final hold amount (Syndicated loan, Project Finance, Securitization, Aviation Finance, etc.)
+ Securities' arrangement amount of DCM, ABS, etc.
\*5 Distribution ratio = Distribution amount / Total amount of loans to global corporate customers
\*6 Global Subsidiary Banking. Transactions with subsidiaries of global corporate multinational customers \*7 Non-investment grade



# Global Commercial Banking

### FY20 results\*1

(¥bn)	FY19	FY20	YoY
Gross profits	760.9	796.7	35.8
MUAH*2	330.9	326.1	(4.8)
KS*3	323.9	321.8	(2.1)
BDI*4	114.4	146.3	31.9
Expenses	544.7	521.1	(23.6)
(Expense ratio)	72%	65%	(6ppt)
MUAH*2	259.4	259.4	(0.1)
(Expense ratio)	78%	80%	1ppt
KS*3	167.2	153.7	(13.6)
(Expense ratio)	52%	48%	(4ppt)
BDI*4	59.5	68.2	8.8
(Expense ratio)	52%	47%	(5ppt)
Net operating profits	216.2	275.6	59.4
MUAH*2	71.5	66.7	(4.7)
KS*3	156.6	168.1	11.5
BDI*4	54.9	78.0	23.1
ROE	(17%)	1%	18ppt

### Loans / Deposits

(¥tn)		FY19	FY20	YoY
	Ave. loan balance	7.8	7.5	(0.3)
MUAH*2	Ave. deposit balance	8.7	9.0	0.4
	NIM*5	2.39%	2.22%	(0.17ppt)
	Ave. loan balance	5.6	5.9	0.3
KS*3	Ave. deposit balance	4.9	5.5	0.6
	NIM*6	3.60%	3.47%	(0.13ppt)
	Ave. loan balance	0.9	1.2	0.3
BDI*4	Ave. deposit balance	0.7	1.0	0.3
	NIM	8.16%	7.40%	(0.76ppt)

**MUFG** 76

<sup>\*1</sup> Managerial accounting basis. Local currency basis. Gross profits, expenses and net operating profits include figures which belong to GCB only and not include figures which belong to other business groups. BDI entity basis. ROE is calculated based on net profits
\*2 MUAH figures as reported in MUAH\*s 10-K excluding figures belonging to TB/SCHD subsidiaries, JCIB, GCIB and Global Markets
\*3 After GAAP adjustment. Excluding figures which belong to Global Markets
\*4 FY19 reflected results during Apr to Dec 2019 after consolidation. Ave. loan and deposit balances were divided by 9 months were ¥1.2 th and ¥1.0 th, respectively
\*5 Excluding figures which belong to Global Markets \*6 KS entity basis

# Asset Management & Investor Services [AM/IS]

### FY20 results\*1

(¥bn)	FY19	FY20	YoY
Gross profits	246.3	300.7	54.4
AM*2	81.8	131.1	49.4
IS*3	102.6	107.7	5.2
Pension	62.0	61.8	(0.2)
Expenses	175.4	216.6	41.2
Expense ratio	71%	72%	1ppt
Net operating profits	70.9	84.1	13.2
ROE	19%	<b>24%</b> *4	4ppt

# KPI

		FY19	FY20	YoY
АМ	Investment products balance of corporate customers (¥tn)	10.4	11.1	0.7
_	Alternative products balance (¥bn)*5	379.0	415.4	36.4
	Global IS balance (\$bn)	686.4	834.7	148.3
IS	Balance of domestic investment trust funds (¥tn)	74.2	95.9	21.7
Pension	DB / Balance (¥tn)	11.0	12.5	1.4
	DC / Increase number of subscriber (thd)*6	308	437	130

\*1 Managerial accounting basis. Local currency basis. ROE is calculated based on net profits \*2 Asset Management \*3 Investor Services \*4 ROE excluding the impact of profits on sales of AMP Capital shares is 21% \*5 Balance of internally developed low-liquidity investment products, such as real estate-based products \*6 Net increase of subscribers from FY17



### Global Markets

Global Markets

## FY20 results\*1

(¥bn)	FY19	FY20	YoY
Gross profits	626.3	668.2	41.9
Customer business	341.3	362.4	21.2
FIC & equity	264.3	277.6	13.3
Corporates	113.5	101.2	(12.4
Institutional investors	126.7	152.9	26.
Asset management	2.1	2.0	(0.2
JV with GCIB*2	74.9	82.9	8.
Treasury	298.5	315.7	17.
Expenses	282.5	290.8	8.
Expense ratio	45%	44%	(2ppt
Net operating profits	343.8	377.4	33.
Customer business	117.7	137.5	19.
Treasury	244.9	256.6	11.
ROE	5%	5%	0рр

# KPI

	FY19	FY20	YoY
Derivative revenues from strategic fields*3 (¥bn)	8.5	10.5	2.0
Client value*4	101	130	29pt
Digitalization ratio of FX rate contracts*5	72%	76%	4ppt



<sup>\*1</sup> Managerial accounting basis. Local currency basis. Gross profits, net operating profits, and expenses includes Joint venture profits with GCIB. ROE is calculated based on net profits
\*2 Profits including O&D profits through collaboration with GCIB
\*3 Profits from new type of risk hedging (e.g. hedging against interest rate and forex risks in M&A transactions) and deals related to investment banking products
\*4 Quasi sales & trading profits in institutional investors business. Indexation using in FY17 as 100 \*5 Internal transactions

### **Investment and alliance with Morgan Stanley**

- Alliance with MS focuses on collaboration in IB\*1, then expanding to WM\*2 & AM/IS
- Aim to explore new collaborations by further strengthening the alliance

History of investment and alliance with MS

### Major background

#### 2008

■ Invested US\$9 billion in preferred stock in MS to fundamentally strengthen global IB operations

■ Established a LMJV\*3 to provide corporate financing services in the Americas

■ Established MUMSS and MSMS in Japan.

#### 2011

Appointed the second representative to MS board of directors. Shares were converted into common stock. MS became MUFG's equity method affiliate

#### At present

■ Expanding collaboration in WM and AM/IS

#### Results

- Out of overseas IB operations, M&A advisory and ECM make the best use of MS functions, emphasizing on improving management efficiency
- In the DCM area, where affinity with lending is high, large-scale contracts are regularly closed through collaboration that takes advantage of the strengths of both companies
- Maintaining top-class IB league tables in Japan, centered on M&A and DCM
- Recognize MS's profit and loss by the amount of the equity ratio as equity in earnings of equity method investees
- Accelerate WM growth by learning know-hows from MS
- In AM/IS, sales of MS investment products that have strengths progressed in Japan

### Equity in earnings and ROI

Equity in earnings of equity method investees (left axis)



FY13 FY14 FY15 FY16 FY17 FY18 FY19 FY20

### Continuous efforts on developing alliance

- Active dialogues between top management ■ The Global Steering Committee (GSC) is held twice a year. Senior management, including CEOs of both companies, continue to discuss the further development of the strategic alliance.
- In recent years, collaboration and knowledge sharing progressed in WM, as discussions held at GSC being the starting point.
- Two directors (Nobuyuki Hirano and Hironori Kamezawa) \*6

#### Secondment program (from 2010)

Accumulated total number of employees dispatched from MUFG to MS is over 70\*7. Internalizing MS's advanced practices and knowledge in various fields.

- \*1 Investment Banking \*2 Wealth Management \*3 LMJV: Loan Marketing Joint Venture \*4 The exception to the double-gearing regulation was lifted in stages from the end of March 2019 to the end of March 2023. Capital deductions increased. The impact on the CET1 ratio (on a regulatory finalization basis) is approx. (0.5)% as of end of March 2021
- \*6 To be elected at the MS General Meeting on May 20, 2021 \*7 As of end of March 2021

**Further Strengthening the Alliance** 

~ Developing New Stages of Collaboration



#### Mitsubishi UFJ NICOS Growth strategy Strengthen collaboration within MUFG • Established Payment Strategy Office within Digital MUFG DS Business Group to accelerate collaboration between NICOS and MUFG DIRECT Service Integrated Business Credit card Operations BizSTATION group entities Group • MUFG card renewal Service • Strengthen cooperation with the Bank's internet banking Alliance partners Digital driven services • Offer digital-driven services (settlement apps, NICOS Platform point functions, etc.) to assist alliance partners in their digital transformation efforts ВК Strengthen collaboration outside MUFG • Exploit new business market taking Infra-Various services advantage of GO-NET (micro-payment, IoT, structure System integration plan • Integrate card-related systems into the current systems of MUFG Strengthen cost Outline cards. DC card will be integrated first, then NICOS card will follow • In addition to development expenses of approx. ¥100bn, approx. MUFG card Investment ¥40bn in spending on various expenses plan / period • To be completed by 2030 (DC card by 2025, then NICOS card) System integration $\mbox{\ }\mbox{\ }$ Strengthen cost competitiveness by the system integration Integration • Effects of approx. ¥30bn annually after the integration is completed effects · Secure connectivity and expandability with external applications MUFG 80

# Financial results\*1 of MUAH, KS, and BDI

			(¥bn)			(US\$mm)
MUAH*2 UnionBank	FY19	FY20	YoY	FY19	FY20	YoY
Total revenue	635.2	619.1	(16.0)	5,798	5,982	184
Non-interest expenses	680.9	519.6	(161.2)	6,215	5,021	(1,194)
Pre-tax, pre-provision (loss) income	(45.6)	99.4	145.1	(417)	961	1,378
Provision for credit losses	27.6	85.8	58.1	252	829	577
Net (loss) income attributable to MUAH	(80.4)	17.1	97.5	(734)	166	900
			(¥bn)			(THB mm)
KS*3  krungsri nşinš Arestori Ginera uddat sanoul anau	FY19	FY20	YoY	FY19	FY20	YoY
Total income	441.4	392.1	(49.3)	121,608	113,987	(7,621)
Operating expenses	189.3	166.7	(22.6)	52,169	48,465	(3,704)
Pre-provision operating profit	252.0	225.3	(26.6)	69,439	65,522	(3,917)
Expected credit loss*4	102.3	126.0	23.6	28,203	36,644	8,441
Net profit attributable to owners of the bank	118.8	79.2	(39.6)	32,749	23,040	(9,709)
			(¥bn)			(IDR bn)
BDI*5 Danamon	FY19	FY20	YoY	FY19	FY20	YoY
Total operating income	143.1	125.5	(17.5)	18,119	16,967	(1,152)
Operating expenses	73.6	60.9	(12.6)	9,319	8,237	(1,082)
Pre-provision operating profit	69.5	64.6	(4.9)	8,800	8,730	(70)
Cost of credit	37.2	48.2	10.9	4,719	6,523	1,804

7.4

Net profit after tax



(3,066)

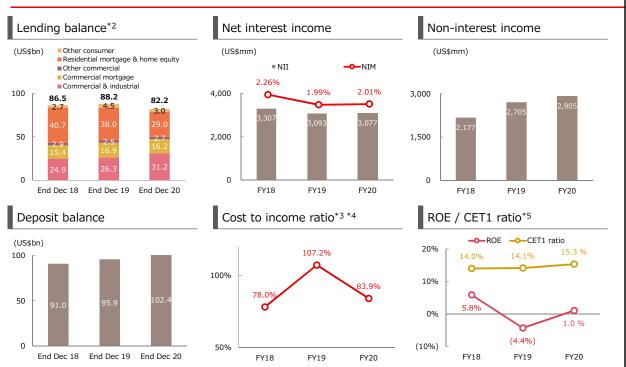
4,073

(24.7)

1,008

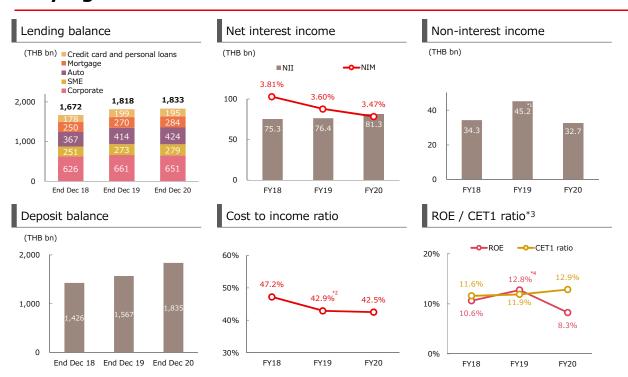
<sup>32.1</sup> \*1 All figures are converted into \(\pm\) with actual exchange rates as of end of each interim period. For FY19 is US\(\pm\)1=\(\pm\)109.56, THB1=\(\pm\)3.44, IDR1=\(\pm\)0.074 \*2 Financial results as disclosed in MUAH's 10-K reports based on U.S. GAAP
\*3 Financial results as disclosed in KS's financial report based on Thai GAAP \*4 Impairment loss of loans and debt securities for FY19
\*5 Financial results as disclosed in BDI's financial report based on Indonesian GAAP

# Key figures\*1 of MUAH



<sup>\*1</sup> Financial results as disclosed in MUAH's 10-K reports based on U.S. GAAP \*2 Loans held for investment based on year-end balances \*3 Efficiency ratio
\*4 The adjusted efficiency ratio is a non-GAAP financial measure. Management believes adjusting the efficiency ratio for the fees and costs associated with the provision of services to
MUFG Bank, Ltd. branches in the U.S. enhances the comparability of MUAH's efficiency ratio when compared with other financial institutions. Management believes adjusting
noninterest expense for the impact of goodwill impairment and revenue for the impact of the Tax Cuts and Jobs Act enhances comparability between periods. Adjusted Efficiency Ratio
for FY20 was 73.12%. Adjusted Efficiency Ratio for FY18 and FY19 were 72.47% and 74.69%, respectively
\*5 U.S. Basel III standardized approach; fully phased-in. MUAH repurchased approximately US\$2.5bn of its outstanding common stock from MUFG
and MUFG Bank, Ltd. in 2018 **MUFG** 82

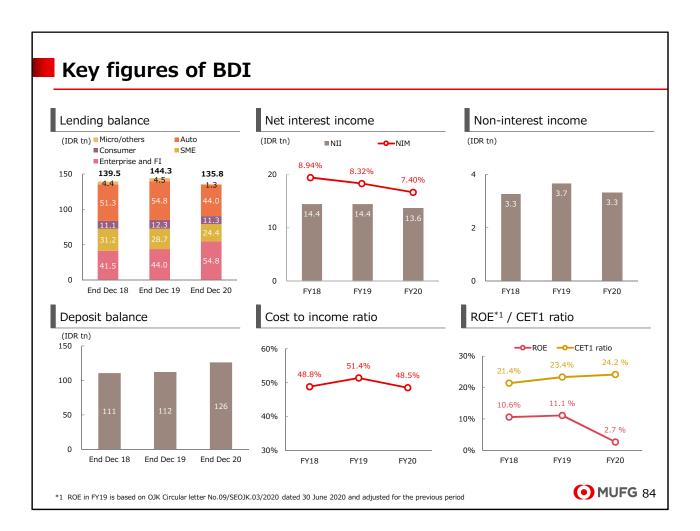
## Key figures of KS

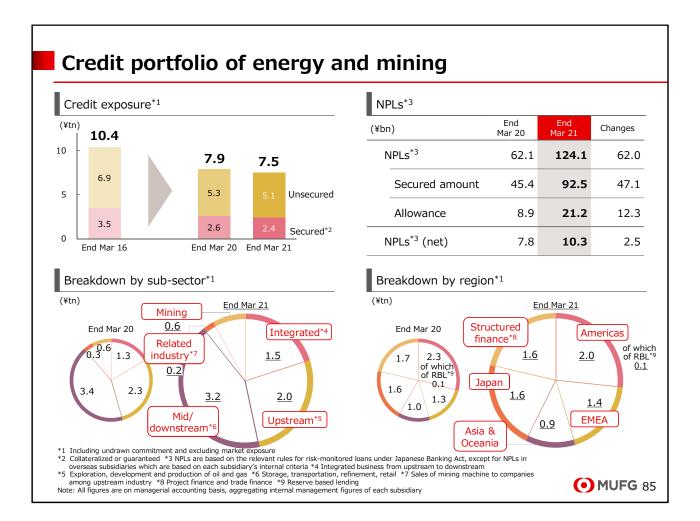


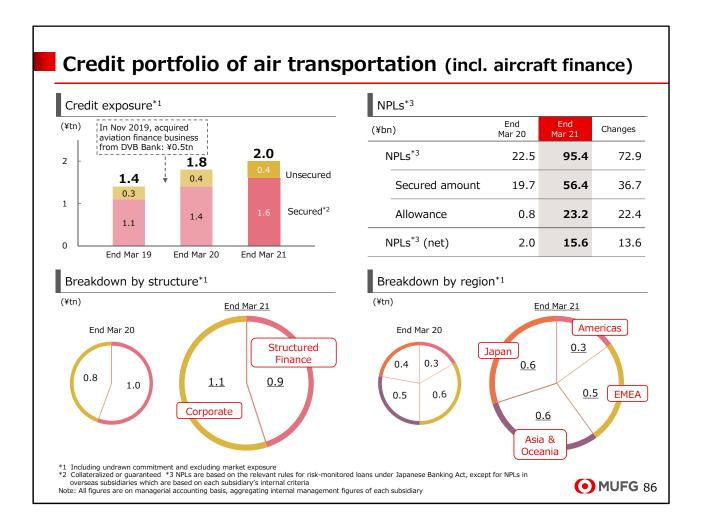
<sup>\*1</sup> Excluding one-time gains on investments from the sales of 50% of shares in Ngern Tid Lor Public Company Limited (TIDLOR) (TIDLOR transaction), normalized non-interest income for FY19 recorded at THB 36.6bn. Ngern Tid Lor Company Limited changed the status to Ngern Tid Lor Public Company (TIDLOR) on 17 December, 2020.
\*2 Excluding one-time gains on investments from TIDLOR transaction and provision in accordance to the amended Labor Protection Act, normalized cost to income was recorded at 45.1% \*3 Non-consolidated

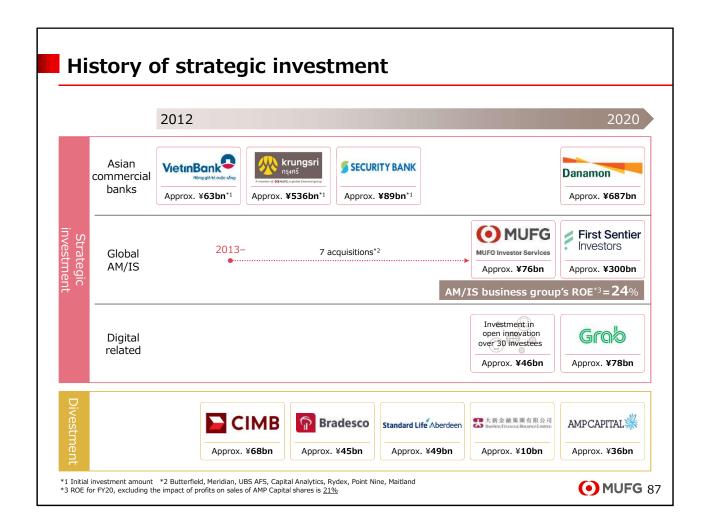
\*4 Excluding one-time gains on investments from TIDLOR transaction and provision in accordance to the amended Labor Protection Act, normalized ROE

was recorded at 10.5%









### Eleven Transformation Initiatives\*1

- "Eleven Transformation Initiatives" have been outlined in the new medium-term business plan as specific initiatives to achieve the MUFG Re-Imagining Strategy
- MUFG promotes the initiatives with a joint collaboration by entities, business groups and corporate center



# Eleven Transformation Initiatives (1)

Sales Channel	FY18	FY19	FY20	Changes*1	FY20 targets
No. of IB*2 service users*3 (mm)	4.7	5.9	7.2	1.3	8.0
Utilization rate*4	25%	31%	38%	7ppt	44%
No. of transactions at bank-counter (mm)	20.0	17.6	14.0	(3.6)	15.7
Wealth Management	FY18	FY19	FY20	Changes*1	FY20 targets
No. of profiling*5(thd)	5.3	6.5	6.5	0.0	7.1
No. of group collaborations*6 (thd)	13.4	23.8	14.4	(9.4)	29.0
AuM of HE*7 / SHE*8 customers (¥tn)	12.8	12.2	15.2	3.0	13.4
New Model for Wholesale Banking in Japan	FY18	FY19	FY20	Changes*1	FY20 targets
DB pension balance (¥tn)	11.3	11.0	12.5	1.4	12.3
DC pension/ Increase no. of subscribers*9 (thd)	195	308	437	130	372
Real Estate	FY18	FY19	FY20	Changes*1	FY20 targets
AM balance (¥bn)	230.0	312.4	342.7	30.3	380.0
No. of effective information sharing	7,481	7,154	7,836	682	4,860

<sup>\*1</sup> Increase / decrease compared to FY19 \*2 Mitsubishi UFJ DIRECT: Internet banking for individual customers
\*3 Users who log-in IB at least once in 6 months out of all active accounts (excl. accounts used for direct debit only)
\*4 Utilization rate = IB service users / active accounts \*5 No. of testamentary trusts + wealth assessment etc.
\*6 No. of customer referral from the Bank to MUMSS + collaboration between the Trust Bank and MUMSS etc. \*7 High-End customers. ¥2 bn assets or more
\*8 Semi-High-End customers. ¥0.3bn assets or more \*9 Net increase of subscribers from 2017



# Eleven Transformation Initiatives (2)

Asset Management in Japan	FY18	FY19	FY20	Changes*1	FY20 targets
(Corporate) No. of customers*2 (thd)	5.9	6.6	10.6	4.0	6.9
(Individual / Corporate) Investment assets*3 (¥tn)	47.6	45.0	50.3	5.3	49.8
Individual investors	24.2	22.6	25.6	3.0	25.3
Corporate investors	23.4	22.4	24.7	2.3	24.5

Institutional Investors	FY18	FY19	FY20	Changes*1	FY20 targets
Client value*4	89	101	130	29	106
Operating income from IS*5 business (¥bn)	35.1	40.8	38.0	(2.8)	36.7

Global CIB	FY18	FY19	FY20	Changes*1	FY20 targets
Distribution amount*6 (¥tn)	22.8	21.4	17.6	(3.8)	24.7
Distribution ratio*7	59%	48%	45%	(3ppt)	53%



<sup>\*1</sup> Increase / decrease compared to FY19 \*2 Number of corporate customers with investment products \*3 Reflecting changes in market prices \*4 Quasi sales & trading profits in institutional investors business. Indexation using in FY17 as 100 \*5 Investor Services \*6 Distribution amount = Arrangement amount - Final hold amount (Syndicated loan, Project Finance, Securitization, Aviation Finance, etc.) + Securities' arrangement amount of DCM, ABS, etc. \*7 Distribution ratio = Distribution amount / Total amount of loans to global corporate customers

# Relationship between Eleven Transformation Initiatives and strategies under new medium-term business plan

The Eleven Transformation Initiatives are merged into business group strategies under the new MTBP\*1.
 A portion of these initiatives are being realigned and expected to be implemented as key strategies under the new MTBP

- 1 Digital Technology
- 2 Sales Channel
- 3 Wealth Management
- 4 New Model for Wholesale Banking in Japan
- 5 Real Estate
- 6 Asset Management in Japan
- 7 Institutional Investors
- 8 Global CIB
- 9 Overseas Operations
- 10 Human Resources
- 11 Corporate Center Operations

Expansion of business portfolio (consolidation of BDI, FSI)

I -(i) Digital transformation

II -(i) Wealth management

Merged into business group strategy II-(ii) Approach of proposing solutions to customer's issues

Merged into business group strategy

II -(iv) GCIB & Global Markets

Merged into operations of corporate center, etc.,

II -(iii) Asia business

II-(v) Global AM/IS

\*1 Medium-term business plan





### Promote initiatives to counter climate change - TCFD

#### Governance

- Build a system for the Board of Directors to oversee climate change initiatives
- · · · Recent new initiatives
- The revision of "MUFG Environmental Policy Statement" was approved by the Board of Directors
- Deliberate regularly at "Sustainability Committee" chaired by Chief Sustainability Officer
- Reflect ESG elements in its executive compensation
- Establish external advisors in the environmental and social fields

#### **Strategy**

- Actively support financing for transition and strengthen engagement with customers
- Support renewable energy, hydrogen, next-generation energy, etc.
- Launch Renewable Energy Fund: ¥100bn, work on carbon offsets (afforestation, etc.)
- Consider reflection of climate change risk into credit process
- Enhancement of scenario analysis (2020 to 2050) : Consider expanding the scope of sectors subject to scenario analysis and utilizing NGFS\*¹ scenario
  - Transition risks (energy and utility sectors): approx. ¥1bn to ¥9bn/year, physical risks (flooding): cumulative total approx. ¥38bn

#### Risk managemen

- Recognize the risks arising from climate change as one of the Top Risks
- management Consider environment and society by managing "MUFG Environmental and Social Policy Framework"
  - Revised coal-fire power generation, forestry, palm oil sectors
  - Conduct due diligence based on the Equator Principles

# Metrics and targets

- Set target of GHG emissions in its finance portfolio: net zero by 2050
- Set target of GHG emissions in its own operations: net zero by 2030
  - Shift to 100% renewable energy for procured electricity of domestic offices and branches of the Bank, the Trust Bank, and the Securities HD by the end of FY21
- Raised sustainable finance goal: ¥20tn (incl. ¥8tn for environment) to ¥35tn (incl. ¥18tn for same)
- Set CO2 reduction target in renewable energy project financing\*2: 70million t-CO2 (cumulative total from FY19 to FY30)
- Set reduction target for balance of project financing to coal fired power generation project\*3: 50% from FY19 by FY30 and zero targeting by FY40

\*1 Network for Greening the Financial System \*2 Cumulative annual CO2 reduction effect from renewable projects MUFG has provided finance in the fiscal year, calculated based on the amount of electricity generated, facility utilization rate, and emission factors. The value is after taking into account the share of MUFG's loan arrangement or underwriting amount \*3 We aim to disclose the portfolio reduction target for our corporate customers whose business largely involves coal-fired power generation



### Revision of the MUFG ES Policy Framework\*1

- Revised three sectors of restricted transactions in FY21

Coal-Fired Power Generation Sector

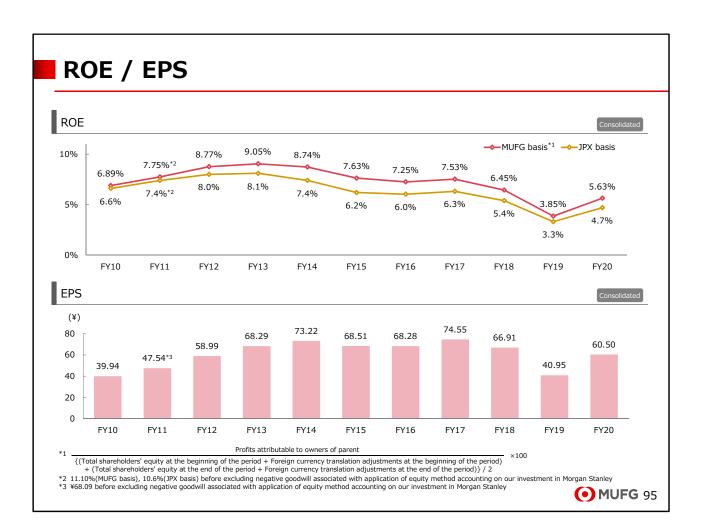
- Prohibit financing to expansion of existing facilities. Stipulate consideration on individual basis from a more restrictive perspective
- MUFG will not provide financing to new coal fired power generation projects or expansion of existing facilities. However, coal-fired power generations equipped with CCUS\*2, mixed combustion, and other technologies necessary to achieve the Paris Agreement target may be considered on an individual basis.

Forestry Sector  Newly add that we will confirm no illegal logging or deforestation in areas of high conservation value are taking place

Palm Oil Sector  Newly add that we will request our clients to publicly commit to NDPE (No Deforestation, No Peat and No Exploitation), or provide with action plans to accomplish this if such commitment has not yet been made

\*1 MUFG Environmental and Social Policy Framework (https://www.mufg.jp/english/csr/policy/index.html) \*2 CCUS: Carbon dioxide Capture, Utilization and Storage





### **TLAC** requirement

### - The best capital mix and external TLAC ratio

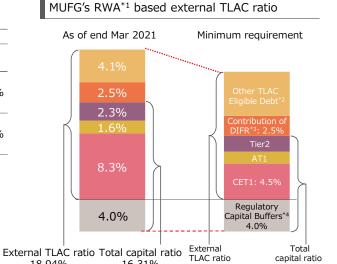
- · Aiming for optimal balance between capital efficiency and capital adequacy in qualitative and quantitative aspects
  - Secure necessary and sufficient level of capital with utilization of AT1 / Tier2
  - Maintain sustainable external TLAC ratio for the long term by raising external TLAC eligible senior debt

18.94%

### MUFG's external TLAC ratio and minimum requirement

•	As af and	Minimum re	quirement		
	As of end Mar 21	From end Mar 19	From end Mar 22		
Risk weighted asset basis	18.94%	16.0%	18.0%		
Total exposure basis	8.96%	6.0%	6.75%		

MUFG is the primary funding entity, which is designated as the resolution entity in Japan by FSA



16.31%



12%

<sup>\*1</sup> Risk weighted asset
\*2 Including adjustment of difference between calculation method of total capital ratio and external TLAC ratio and adjustment of amount of other TLAC-eligible liabilities owned by the issuer's group, etc.
\*3 Contribution of Deposit Insurance Fund Reserves: Japanese Deposit Insurance Fund Reserves fulfill the requirements for ex-ante commitments to recapitalize a G-SIB in resolution set out in the FSB's TLAC termsheet
(Can include 2.5% and 3.5% of RWAs from end Mar 2019 to Mar 2022 and after end Mar 2022, respectively, in external TLAC ratio)
\*4 CET1 Buffer applicable to MUFG: G-SIB Surcharge:1.5%, Capital Conservation Buffer:2.5%, and Counter-cyclical Buffer:0%

